



QP – 371

V Semester B.B.A. Examination, March/April 2022

(CBCS) (F+R) (2016 – 17 and Onwards)

BUSINESS ADMINISTRATION

5.6 – Elective Paper – II : Strategic Human Resource Management

Time : 3 Hours

Max. Marks : 70

Instruction : Answers should be written in **English** only.

SECTION – A

I. Answer **any 5** sub-questions, **each** question carries **2** marks **each**. (5×2=10)

- 1) a) Define SHRM.
- b) What are work teams ?
- c) What is outsourcing ?
- d) What is organisational change ?
- e) Give the meaning of franchising.
- f) What do you mean by double taxation ?
- g) What is BPR ?

SECTION – B

II. Answer **any three** questions, **each** question carries **6** marks **each**. (3×6=18)

- 2) What is the significance of strategic HRM ?
- 3) What is job rotation ? Enumerate its advantages.
- 4) State the principles of TQM.
- 5) What is the importance of HR strategy ?
- 6) Write a note on stages of alliance formation.

P.T.O.



SECTION - C

III. Answer **any three** of the following questions. **Each** question carries **14** marks.

(3×14=42)

- 7) Explain in detail human resource environment.
 - 8) What are the factors relevant to strategy based human resource investment decision ?
 - 9) Explain organisational development process.
 - 10) Describe in detail HR competencies.
 - 11) What are the benefits of a global strategy ? What are the costs involved ?
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