# SE - 276

# II Semester B.B.A. Examination, September 2020 (CBCS) (2014 - 15 & Onwards) (F + R) **BUSINESS ADMINISTRATION** Paper – 2.6 : Production and Operations Management

Time: 3 Hours

Max. Marks: 70

Instruction : Answer should be written in English only.

#### SECTION - A

Answer any five sub-questions of the following. Each sub-question carries two marks.  $(5 \times 2 = 10)$ 

- 1. a) Define operation management.
  - b) What is fixed position layout ?
  - c) Define quality circle.
  - d) What is inventory control ?
  - e) What is value analysis?
  - f) What is time study ?
  - g) Define industrial safety.

#### SECTION - B

Answer any three questions of the following. Each question carries six marks. (3×6=18)

- 2. Explain the principles of plant layout.
- 3. Distinguish between production planning and production control.
- 4. Define the term material handling and state its objectives.
- 5. List out the benefits of work study.
- 6. What is waste management ? What are the causes for waste management ?

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# SECTION - C

Answer any three questions of the following. Each question carries 14 marks. (3×14=42)

- 7. Discuss the functions and purpose of quality control.
- 8. Briefly explain the merits and demerits of automation.
- 9. Explain the various factors to be considered during designing of a factory building.
- 10. What do you mean by plant maintenance ? Explain the importance of plant maintenance management.

11. Write a short note on :

- a) Total Quality Management (TQM)
- b) ISO 14000

Answers any Directly assists of the following Each upd from carries six marks. (Jx6=18)

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