



SE – 276

**II Semester B.B.A. Examination, September 2020**  
**(CBCS) (2014 – 15 & Onwards) (F + R)**  
**BUSINESS ADMINISTRATION**  
**Paper – 2.6 : Production and Operations Management**

Time : 3 Hours

Max. Marks : 70

**Instruction :** Answer should be written in **English only**.

**SECTION – A**

Answer **any five** sub-questions of the following. **Each** sub-question carries **two** marks. **(5×2=10)**

1. a) Define operation management.
- b) What is fixed position layout ?
- c) Define quality circle.
- d) What is inventory control ?
- e) What is value analysis ?
- f) What is time study ?
- g) Define industrial safety.

**SECTION – B**

Answer **any three** questions of the following. **Each** question carries **six** marks. **(3×6=18)**

2. Explain the principles of plant layout.
3. Distinguish between production planning and production control.
4. Define the term material handling and state its objectives.
5. List out the benefits of work study.
6. What is waste management ? What are the causes for waste management ?

P.T.O.



## SECTION - C

Answer **any three** questions of the following. **Each** question carries **14** marks. **(3×14=42)**

7. Discuss the functions and purpose of quality control.
  8. Briefly explain the merits and demerits of automation.
  9. Explain the various factors to be considered during designing of a factory building.
  10. What do you mean by plant maintenance ? Explain the importance of plant maintenance management.
  11. Write a short note on :
    - a) Total Quality Management (TQM)
    - b) ISO 14000
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