

III Semester B.Com. Examination, March/April 2022 (CBCS) (2021 – 22 and Onwards) (Fresh) TOURISM AND TRAVEL MANAGEMENT Paper – 3.5: Travel Agency and Tour Operation – I

Time: 3 Hours Max. Marks: 70

Instruction: Answer either only in English or in Kannada.

SECTION - A

- 1. Answer any 5 questions out of 6. Each question carries two marks. (5×2=10)
 - a) What is the difference between layover and a stopover point?
 - b) What are hosted tours?
 - c) What is an incentive tour?
 - d) What is escorted tour?
 - e) What is the difference between inbound and an outbound tour?
 - f) Name any 2 IATA rules for approval of a travel agency.

SECTION - B

Answer any 3 questions out of 4. Each question carries five marks. (3x5=15)

- 2. How do travel agents benefit by national travel organizations?
- Explain the Itinerary planning tools.
- 4. Explain the forms of travel agency business.
- 5. Explain the role of travel agency in providing travel insurance, currency services and ground handling services.

SECTION - C

Answer any 3 questions out of 4. Each question carries fifteen marks. (3x15=45)

- 6. Discuss in detail the approvals required for operating FIT.
- 7. Assuming that you are tour operator and approached by a group of 10 friends wanting to go on a foreign tour. Design a hypothetical itinerary for an international circle tour for 5 nights and 6 days.
- 8. Explain in detail organization structure, contributions and functions of IATA in travel and tourism.
- 9. Explain in detail the role played by state and central tourism organizations in India for the promotion of tourism.