SCHEME AND SYLLABUS For the Course

MASTER OF COMMERCE

CBCS 2024 SCHEME
Academic Year 2024- 2025 and onward

BOARD OF STUDIES

S.No	Members	Designation
1.	Dr. N.K. Chitra, School of Commerce, St. Francis de Sales College (Autonomous), Bangalore.	Chairperson
2.	Dr. Nirmala, Professor, Department of Commerce, Bangalore University (University Nominee)	University Nominee
3.	Dr. Tommy K Kallarakal, DEAN (Subject Expert nominated by the AcademicCouncil)	External Subject Expert
4.	Dr. Senthilkumar, Professor, Presidency University (Subject Expert nominated by the AcademicCouncil)	External Subject Expert
5.	Mr. Shravan Guduthur, Director, FKCCI(Federation of Karnataka Chambers of Commerce & Industry)	Industry Expert
6.	Mr. Cibin Mathew, Chartered Accountant, Cibin & Associates, Bangalore.	Industry Expert
7.	Ms. Ashwini Shenoy, CA(Inter), PWC AC Kolkata	Alumnus
8.	Dr. Geetha PS, School of Commerce, St. Francis de Sales College (Autonomous), Bangalore.	Internal Member
9.	Mr. Druva kumar KS School of Commerce, St. Francis de Sales College (Autonomous), Bangalore.	Internal Member
10.	Ms. Jeseentha Mathew, School of Commerce, St. Francis de Sales College (Autonomous), Bangalore.	Internal Member
11.	Ms. Mamatha, School of Commerce, St. Francis de Sales College (Autonomous), Bangalore.	Internal Member
12.	Mr. Johnson Pereria, School of Commerce, St. Francis de Sales College (Autonomous), Bangalore	Internal Member
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14.	Ms. Ronita, School of Commerce, St. Francis de Sales College (Autonomous), Bangalore	Internal Member
15.	Ms. Sandhya Kumari, School of Commerce, St. Francis de Sales College (Autonomous), Bangalore	Internal Member

16.	Ms. Vanitha, School of Commerce, St. Francis de Sales College (Autonomous), Bangalore	Internal Member
17.	Dr. Roslin Jayanthi, School of Commerce, St. Francis de Sales College (Autonomous), Bangalore	Internal Member
18.	Ms. Anusha Bhatt, School of Commerce, St. Francis de Sales College (Autonomous), Bangalore	Internal Member
19.	Ms. Dhanujakshi A, School of Commerce, St. Francis de Sales College (Autonomous), Bangalore	Internal Member
20.	Ms. Deepashree, School of Commerce, St. Francis de Sales College (Autonomous), Bangalore	Internal Member
21.	Ms. Pavithra, School of Commerce, St. Francis de Sales College (Autonomous), Bangalore	Internal Member
22.	Ms. Priya, School of Commerce, St. Francis de Sales College (Autonomous), Bangalore	Internal Member
23.	Ms. Chaithra, School of Commerce, St. Francis de Sales College (Autonomous), Bangalore	Internal Member
24.	Mr. Kumar N, School of Commerce, St. Francis de Sales College (Autonomous), Bangalore	Internal Member
25.	Mr. Pradeep V, School of Commerce, St. Francis de Sales College (Autonomous), Bangalore	Internal Member
26.	Mr. Mohana, School of Commerce, St. Francis de Sales College (Autonomous), Bangalore	Internal Member
27.	Ms. Sonia Noronha, School of Commerce, St. Francis de Sales College (Autonomous), Bangalore	Internal Member
28.	Mr. Kuriakose Paul, School of Commerce, St. Francis de Sales College (Autonomous), Bangalore	Internal Member

St. Francis de Sales College (Autonomous)

About the College

St. Francis de Sales College (Autonomous), popularly known as SFS College, is one of the leading Institutions of Higher Education in Bengaluru, Karnataka. Founded in 2004 with the vision of *Excellence, Efficiency, and Transformation*, and the Mission of *Love of God and Service to Humanity*, the College is run by the Missionaries of St. Francis de Sales (MSFS) of the South West India Province, also known as Fransalians. The College is accredited with "A" grade by NAAC, approved by AICTE, recognized under 2(f) & 12(b) by UGC, and certified under ISO 9001:2015. Permanently affiliated to Bangalore University, the College offers several degree programs at the Bachelors, Masters, and Doctoral levels under various disciplines. In 2024, St. Francis de Sales College received the Autonomous status, and it remains as a center for quality education, equipping the students with the skills, knowledge, and values needed to excel and make a meaningful impact in the world.

VISION AND MISSION

VISION

Excellence Efficiency And Transformation.

MISSION

Love Of God Service To Humanity

OBJECTIVE OF THE M.COM DEPARTMENT

To provide advanced education in commerce and related disciplines, equipping students with critical thinking, analytical skills, and practical knowledge to excel in business, finance, and academia. The department aims to foster research, innovation, and ethical leadership in the ever-evolving global market.

VISION:

To be a premier hub for excellence in commerce education, driving innovation and leadership in the global business landscape.

MISSION:

To equip students with comprehensive knowledge and skills, fostering ethical leadership and practical expertise for impactful contributions to business and society.

REGULATIONS PERTAINING TO MASTER OF COMMERCE (M.Com.) COURSE UNDER CBCS SYSTEM FROM 2023-24 ONWARDS

1. Objective:

The broad objective of the Master of Commerce course is to impart to the students, professional education and training in various aspects of business and its environment and provide them with opportunities to develop managerial and analytical skills in order to meet the challenges of business at the national and global level. The platform will also enrich the students to cope up with recent changes in business world.

2. Eligibility for Admission:

A candidate who has passed the B.Com./B.B.A./BMS Degree examination of this University or of any other University recognized as equivalent thereto and has secured not less than 50% of the marks in the aggregate in all the Commerce subjects of Business Education in all the years shall be eligible for admission to the course. In case of SC/ST/CAT-1 students and PWD Students, there will be relaxation of 5% in the minimum required percentage of marks.

3. Duration of the Course:

The course of study for M.Com., degree shall extend over a period of two years divided into 4 (four) semesters. Each Semester will be of 16 weeks or more duration with a minimum of 90 actual working days.

4. Scheme of Instruction:

- 1. In each semester there will be six to seven papers (including practicals)
- 2. There will be 24 to 27 Total hours per week. This includes practicals.

5. Attendance:

Each course (theory/practical) shall be treated as an independent unit for the purpose of attendance. A student shall attend a minimum of 75% of the total instruction hours in a course (theory/practical) including tutorials and seminars in each semester. There shall be no provision for condonation of shortage of attendance and a student who fails to secure 75% attendance in a course, shall be required to repeat that semester.

6. Promotion:

Classification of Successful candidates:

Minimum for a pass in each paper shall be 50% in Semester paper and 50% in aggregate of

all the papers in that semester.

7. Medium of Instruction:

The medium of instruction shall be English. However, a candidate will be permitted to write the examination either in English

8. Scheme of Examination

8.1 There shall be a examination at the end of each semester. The maximum marks for the final examination in each paper shall be 100 as shown below:

Particulars	Course	Duration	Internal Assessment	Theory Examination	Total Marks
Subject without Practicals	M.Com	2 years, (4 Semesters)	30	70	100

8.1 For subjects having practical examination (Advanced Research Methodology) theory examination will remain for 70 Marks, but in the place of Internal Assessment, Practical examination will be conducted, the marks allotment is as follows:

TOHO WB.	
Criteria's.	Marks
End Semester Practical Examination	10 Marks
Record	10 Marks
Viva-Voce Examination	05 Marks
Attendance	05 Marks
Total Marks	30 Marks

- 8.2 Each semester will normally have six (Hardcore) and one (soft core) paper and each shall be for 100 marks.
- 8.3 (i) The composition of theory and internal assessment marks for each paper will be 70 and 30 respectively.
 - ii. Duration of examination per theory paper of 70 marks shall be for 3 hours, for practical's it will be 11/2 (one and half) hours for each batch.
 - iii. Practical records will be evaluated as part of the practical examination.
 - iv. In case of practical examinations, students will be assessed on the basis of knowledge of processes, skills operations involved,

results/calculations and reporting.

- v. Practical examination will be conducted by the Board of Examiners with Pre-Approved Panel of Examiners.
- 8.4 Every theory paper shall ordinarily consist of two/three sections, developed to test conceptual skills, understanding skills, comprehension skills, articulation, and application skills in the question paper's composition in examinations.

Continuous Internal Assessment

Post graduate Programs:

Theory:

- 1. Continuous Internal Assessment (C1 & C2) 30 marks
- 2. End Semester Examination 70 marks

Practical

- 1. Continuous Internal Assessment (C1 & C2) 30 marks
- **2.** End Semester Practical Examination 70 marks

S./	ASSESSMENTS	COMPONENTS	MARKS &	IA
N			ATTENDAN	MARK
			CE	S
	THEORY SUBJECTS			
1	Unit Test (25% of Syllabus)	C1	25	2.5
2	Case Study / Assignment	C1	10	5
3	Seminar	C1	10	5
	Schilla	CI	10	3
4	Mid Semester Examination (50% of Syllabus)	C2	70	10
5	Unit test II (25% of Syllabus covered after the MSE)	C1	25	2.5
6	Attendance	C2	Minimum of 75%	5
	• 75.00-79.99% - 1 Mark			
	• 80.00-84.99% - 2 Marks			
	• 85.00-89.99% - 3 Marks			
	• 90.00-94.99% - 4 Marks			
	• 95.00-100.00% - 5			
	Marks			
Total				30
				marks

- (ii) In order to monitor IA tests there shall consisting of the following:
- 1. Chairman BOS: Chairman
- 2. Two Senior Faculty Members
- 3. For **Advanced Research Methodology** Subject, A Viva-Voce and Practical Exam for 30 marks will be conducted by the Board of Examiners.

External evaluation.

SECTION	TYPE OF QUESTION	MARKS	Number of questions	
			to be answered.	
Section – A	Conceptual.	2	7 OUT 10	
Section b.	Theoretical.	5	4 OUT 6	
Section – C	Practical.	12	2 OUT 4	
Section – D:	Skill based question.	12	1	
TOTAL =70				

8.5 Other add on Course & Certification Programme:

A. Certification in Emerging Commerce Trends:

Each student must enrol in a certification course from any recognized MOOC platform or **Coursera**, **edX**, **SWAYAM**, **NPTEL**, **AICTE**, **or Udemy** in one of the following emerging commerce 2 hours per weeks total 30 hours programme

- Digital Finance & Blockchain
- FinTech and Financial Innovations
- E-Commerce and Digital Marketing Strategies
- Green Finance and Sustainable Investments
- Data Analytics for Business Decision-Making
- AI and Machine Learning in Commerce
- Cryptocurrency and Decentralized Finance (DeFi)

The duration of the course can range from **8 to 16 weeks**, beginning in the 1st semester. Students must complete the course and submit the certification to the **Head of the Department** by the end of the 2nd Semester.

Objective: This requirement will equip students with relevant industry skills and knowledge in modern commerce, preparing them for the digital transformation happening in the finance and business sectors.

B. Industry-Specific Skill-Based Training Certification Programme:

In the 3rd semester, students must undergo skill-based training from reputed industry organizations like FKCCI (Federation of Karnataka Chambers of Commerce & Industry), MSME, SME, KSSIC (Karnataka State Small Industries Development Corporation), KASSIA (Karnataka Small Scale

Industries Association), BCIC (Bangalore Chamber of Industry and Commerce), or through partnerships with startups and emerging businesses in FinTech and digital commerce.

The focus of the training could include:

- o Digital Commerce and Online Retail Management
- **o** Advanced Taxation Techniques for Digital Economies
- Sustainability Reporting and Green Financing
- Advanced Supply Chain Management in E-Commerce
- Business Analytics and ERP Systems for Commerce

Students must complete the training and submit their certification before the 3rd-semester examination to the **Head of the Department of PG Studies**. The program should be integrated into the college timetable to ensure students have dedicated time for practical skill development.

Objective: This initiative will ensure that students not only gain theoretical knowledge but also practical, industry-relevant skills that align with modern business demands

8.6.a Industrial Visit

Note: During **3**rd **Semester** Compulsorily Students should undergo Industrial Visit to enhance the Practical Knowledge and Industrial Visit Report should be prepared and Submitted to the College.

8.6.b Dissertation:

Each student will choose business research project/live business problem in a business organization, Institution or Industry, and prepare a dissertation report. He/she will formulate it as a research/consultancy problem, work under the guidance of a faculty member on it during IV semester and submit a report. The report will be evaluated for 70 marks. Project Dissertation guidance for a faculty member will involve a workload of 4 hours per week in a semester. Dissertation guidance of 8 students by a faculty member will be equivalent to the teaching of one paper per semester. Viva-voce examination will be conducted for 30 marks by COE.

The Research Supervisor should have a Ph.D. degree / a minimum of 10 Years of Research Experience with atleast 10 Publications in UGC Recognized Journals.

9 Classification of Successful candidates:

Final Result/Grade Description:

Semester/ Programme % of Marks	Semester GPA/ Programme/ CGPA	Grade Alpha Sign	Result/Class Description
90-100	9-10.00	O	Outstanding
80.1-90.0	8.01-9.00	A+	First Class
			Exemplary
70.1-80.0	7.01-8.00	A	First Class
			Distinction
60.1-70.0	6.01-7.00	B+	First Class
55.1-60.0	5.51-6.00	В	High Second Class
50.1-55.0	5.01-5.50	С	Second Class
40.0-50.0	4.00-5.00	P	Pass Class
Below 40	Below 4.0	F	Re-Appear

10 **UPDATION OF SYLLABUS -** The BOS has to revise the syllabus from time to time based on current trends and updations where ever it is necessary. The suggestions of faculties of commerce, considered for revision and updation of the syllabus with prior approval of BOS- PG Commerce, Faculty of Commerce and the Academic Council of the college.

PROGRAM OUTCOME FOR M.COM.

PO1	Understanding of Advanced Business Concepts: Graduates will acquire indepth knowledge of core commerce subjects such as finance, economics, and international business.
PO2	Critical Financial Decision-Making: Develop proficiency in using advanced financial tools and techniques for effective corporate decision-making.
PO3	Application of Economic Theories: Apply macroeconomic and microeconomic principles to analyze real-world business environments
PO4	Global Business Acumen: Gain a thorough understanding of global economic trends, international trade, and regulatory frameworks affecting multinational corporations.
PO5	Technological Competence in Business: Be equipped with the ability to integrate modern IT solutions, E-commerce strategies, and analytics into business operations.
PO6	Risk Analysis and Management: Be able to assess, analyze, and mitigate risks in capital budgeting, investments, and business restructuring decisions.
PO7	Talent Management Skills: Develop competency in managing and retaining human capital, with a special focus on global talent strategies.
PO8	Ethical Decision-Making: Cultivate an understanding of ethical principles in business and financial practices, ensuring responsible corporate governance.
PO9	Research and Analytical Skills: Be proficient in conducting research using qualitative and quantitative methods for informed business and financial decisions.
PO10	Adaptation to Regulatory Changes: Gain the ability to navigate and comply with local and global financial laws, including taxation and cybersecurity regulations.
PO11	Effective Communication and Leadership: Hone the skills needed for successful corporate communication, negotiation, and leadership in a globalized business environment.
PO12	Learning and Innovation: Foster an attitude of continuous learning and innovation, keeping pace with evolving global business and technological trends.

Annexure-1 Bangalore University M.COM DEGREE COURSE MATRIX SEMESTER M. Com (Regular) CBCS-2024-25

I SEMESTER M.COM (Regular)

	Paper Code	Subjects	Total teaching Hrs	Duratio n of Exam (Hrs)	Mark s (IA)	Marks (Exam	Total Mark s	Credit s
DSC	24MCO11	Monetary System	60	3	30	70	100	4
DSC	24MCO12	Internatio nal Business Environ ment	60	3	30	70	100	4
DSC	24MCO13	Principle s and Practices of Business Decisions	60	3	30	70	100	4
DSC	24MCO14	Informati on Technolo gy for Business	60	3	30	70	100	4
DSC	24MCO15	Manageri al Finance	60	3	30	70	100	4
DSC	24MCO16	Global Talent Manage ment	60	3	30	70	100	4
SOFTCOR E	24MCO17	Corporat e Commun ication Skills (Soft Core)	45	3	30	70	100	2
		Total credits						26

II SEMESTER M.COM (REGULAR) OCT 24-25

	Paper Code	Subjects	Total teachin g hours	Durati on of Exam (Hrs)	Mar ks (IA)	Mark s (Exa m)	Tota l Mar ks	Credi ts
DSC	24MCO21	Modern Indian Banking	60	3	30	70	100	4
DSC	24MCO22	Risk manageme nt and derivatives	60	3	30	70	100	4
DSC	24MCO23	Advanced research methodolo gy.	60	3	30	70	100	4
DSC	24MCO24	Digital marketing	60	3	30	70	100	4
DSC	24MCO25	Emerging trends in entreprene urship	60	3	30	70	100	4
DSC	24MCO26	Indian ethos and leadership.	60	3	30	70	100	4
SOFTCORE	24MCO27	Artificial and Business. intelligence.	45	3	30	70	100	2
		Total credits						26

	Name of the C	Course: MONETARY SYSTEM				
Semester 1						
Course Code	24MCO11	Course Title	MONETARY SYSTEM			
Course Type	DSC	Total Hours	60			
Credit	4	No of hours per week	4			
Syllabus.						
Module 1	Money: Introduction & Invention of Money, Meaning, Definition, Evolution Stages(Barter System to Bitcoin), Characteristics, Functions, Approaches, Type of Money, Role of Money, Importance of Money, Evils of Money, Money an Near Money, Time Value of Money, Circular Flow of Money – Sectors. Theorie of Value of Money - Quantity Theory of Money: Fisher's Transaction Approach & Cambridge Cash Balance Theory, Income Theory of Money, Liquidity Theory of Money, Friedman's Restatement of the Quantity Theory of Money, Keynesia Theory of Money, Modern Monetary Theory.					
Module 2	of Monetary Standard Virtual Currency: Feat Meaning, Types, Featu Gold Standards, Work Monetary System. In Definition, Principles of Essentials of Sound Comeaning & Definition, Features, Research	Meaning & Definition, History, Grads: Monometalism, Bimetallism, Futures, Types, Reforms, Pros & Cores, Functions, Pros & Cons, Domesting of Gold Standard: Conditions, troduction to Paper Currency State of Note Issue, Right of Note Issue, McCurrency System. Introduction to Sole of SDR, Working of SDR, Basket ocations & Interest Rate	Paper Currency a cons. Gold Standa stic and Internation Qualities of Goundard: Meaning lethod of Note Issued DR or Paper Gold Constant Con			
Module 3:	Bimetallism before 187 1914 – 1944,Bretton W Exchange Rate Regime Paradox, Nixon Shock; Exchange Rate Regime & Cons of Fixed & Fle	ry System: Meaning & Definition, H 75, Classical Gold Standard 1876 – 19 700ds System 1945 – 1973 (IMF & Web) & (1972 to Present), Smithsonian Agree & Characteristics & Importance. Introde: Meaning & Definition, Characteristics exible Exchange Rate Regime, Fixed expectation, Current Exchange Rate Regime and	913, Interwar Perio Vorld Bank), Flexib eement, Triffin's duction to Flexible tics, Functions, Pro v/s Flexible			
Module 4	System v/s Internati International Financial Meaning & Definition Market, Euro Bond Ma Market - Masala Bond Panda Bonds and other		n, Components al Financial Marke rket, Euro Curren GDRs & IDRs; Bo Bond, Yankee Bor			
Module 5	monetary system In Features, Components	Balance of Trade (BOP & BOT) troduction to BOP & BOT: Meas, Structure of BOP, BOP v/s Both Types and Causes of Disequilibrium	ning & Definition OT, Equilibrium			

Correct Disequilibrium in BOP, Devaluation and Depreciation of Currency – Recent Trends. Capital Account & Current Account: Meaning, Structure, Convertibility, Capital Account v/s Current Account

Recent trends: Role of digital currencies and blockchain in facilitating cross-border trade and reducing BOP issues.

the role of CBDCs and decentralized finance (DeFi). Analysis of modern sectors, including digital economies and green finance. SDR's evolving role in climate finance, digital gold ,types of cryptocurrencies and decentralized monetary systems in global finance, other FinTech Innovations in international finance.

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Suggested Books/Articles/Links for References:

- 1. Dr. Vivek Singh & Dr. R.K. Singh, Money, Banking & International Trade, SBPD Publishing House, Latest Edition.
- 2. Dr. V. Gopalakrishnan, Monetary Economics, Himalaya Publishing House, Latest Edition.
- 3. M. L. Jhingan, Money, Banking, International Trade and Public Finance, Vrinda Publications, Latest Edition.
- 4. K. N. Verma, Monetary System, Vishal Publishing Company
- 5. P. Agarwal, International Financial Management, HPH
- 6. V.K. Bhatta, International Financial Management Anmol publication Pvt. Ltd. New Delhi.
- 7. K.K. Dewet, Modern Economic Theory, Shyam Lal chaintable Trust, Ramnagar, New
- 8. Delhi.
- 9. Apte P.G: International Financial Management, TMH 14
- 10. Lavi Maurice: International Finance, Mc Graw Hill
- 11. Dr. P. C. Jain & Dr. S. S. Verma, Money and Financial System, Sahitya Bhavan Publications
- 12. L. Randall Wray, Modern Money Theory: A Primer on Macroeconomics for Sovereign
- 13. Monetary Systems, Palgrave Macmillan.
- 14. M C Vaish, Monetary Theory, Vikas Publishing
- 15. Dr. S K Singh & Dr. Madhulika Singh, Applied Money and Banking, Sahitya Bhavan
- 16. Publications.
- 17. Robert E. Wright, NYU, Money and Banking, Saylor Foundation.

Note: Latest edition of text books may be used.

REFLECTIVE AND CASE STUDIES:

Central Bank Digital Currencies (CBDCs) & the Future of MoneyThis case discusses how the introduction of CBDCs can transform monetary systems, particularly in terms of providing secure, interest-bearing alternatives to cash and deposits. It also highlights how CBDCs can increase financial inclusion and provide valuable insights into the financial health of banks during times of economic stress.

Source: Federal Reserve Home

The Impact of FinTech and Digital Currencies on Central Banking Eswar Prasad's study explores the profound implications of FinTech and decentralized currencies like Bitcoin on traditional central banking systems. This includes the potential disruption to money flow, financial stability, and exchange rates, particularly for emerging markets.

Source: Brookings Institution(Brookings

The Evolution of International Financial Markets in the Digital Age This exercise looks into the rapid development of international financial markets, including the rise of decentralized finance (DeFi), digital assets, and blockchain technologies. The case study explores how these innovations are reshaping cross-border transactions and impacting the balance of payments (BOP). Source: IMF Research ☐ Gold Standard vs. Cryptocurrency: A Comparative StudyThis case examines the history and workings of the Gold Standard and contrasts it with modern virtual currencies like Bitcoin. It delves into the pros and cons of both systems, exploring the implications for monetary stability, exchange rates, and international finance. Source: Harvard Business Review ☐ Case Study: Digital Currencies in Global Trade Focuses on how blockchain and cryptocurrencies can streamline cross-border trade, reducing costs and settlement times. It analyses how digital currencies could alleviate issues in the balance of payments and correct disequilibrium. Source: Deloitte Insights **COURSE OBJECTIVE:** On successful completion of the course, the students will be able to understand the Principles & Systems of Note Issue present in India and other countries. The contents will expose students to the depth of the Domestic and International Monetary system and practices in general.

COURSE	COURSE OUTCOME:						
CO1	Understand the evolution and functions of money, from barter to cryptocurrencies.						
CO2	Analyse key monetary theories and their impact on economic stability						
CO3	Evaluate various monetary standards, including gold and digital currencies						
CO4	Understand the international financial system and innovations like FinTech and						
	DeFi.						
CO5	Analyse the structure and components of BOP and BOT, including the role of						
	blockchain in trade						

Teaching Pedagogy:

Constructivist Learning Model with Technology Integration: This teaching approach encourages students to construct their own understanding and knowledge of the subject through experiencing things and reflecting on those experiences. It combines traditional educational methods with modern technology, emphasizing active participation and collaboration. The curriculum incorporates real-world case studies, interactive simulations, and analytical tools to explore monetary theories and the impact of digital finance.

5 Skill Developments:

- Critical Thinking: Students analyse various monetary theories and assess the impacts of monetary policy decisions in different historical and contemporary contexts.
- **Adaptability**: Learning to adapt to the rapidly changing financial environments influenced by digital currencies and blockchain technologies.
- **Technological Fluency**: Gaining proficiency in using modern financial tools, from blockchain applications to financial modelling software.
- **Global Perspective**: Understanding international finance systems, including different monetary standards and policies, fostering a broader worldview.
- Communication: Developing clear and persuasive communication skills, necessary for articulating complex financial concepts and strategies in diverse professional settings.

		gram: Master of Commerce ATIONAL BUSINESS ENVI	IRONMENT
Semester 1 Course Code	24MCO12	Course Title	INTERNATIONAL BUSINESS ENVIRONMENT
Course Type	DSC	Total hours	60
Credit	4	No of hours per week	4
Syllabus.			
Module 1:	International business; Mo process and managerial involvement in global B transfer, pricing and reg	Environment: Importance, national of the second of the sec	Business; globalization corporations and their nvestments, technology conomic environment –
Module 2:	International Economic Environment: Regional integration and trade blocks — Types of integration — theory of customs union, European union — regional groupings — integration of developing countries — ASEAN ,SAARC, SAPTA, global commodity agreements — quota agreements — Cartels — Bi-lateral & Multi-lateral contracts— Economic institutions — International Monetary Funds (IMF) — World Bank, Asian Development Bank, Digital Single Market in the European Union and the rise of Asia-Pacific economic digital partnerships (due to more Collateral relationships. new concept). UNCTAD, UNIDO, International Trade Centre, WTO, GATS, TRIM, TRIPS.		
Module 3:	Trade: Trade in merchand dependence – balance of possible of global management – across cultures – cross cusignificance of foreign invasfecting global investment mergers and acquisitions –	t – growth and dispersion of F foreign investment in India – A – Indian companies going g	pal sourcing – degree of India. Cultural contacts alture – communicating ion making. Types and DI – cross border The New Policy –
Module 4: Module 5:	Multi National Corporation: Definition and Meaning – Importance and dominance of MNCs – Code of conduct – MNCs in India Transnational Companies and Global Companies—Their nature, Transfer of Technology – global competitiveness – indicators of competitiveness -competitive advantage of nations – Technology and Global competitiveness. global Operations – Global supply chain management – global manufacturing strategies – factors affecting global HRM and staffing policy – global negotiations – global asset protection –Protection of IPRs.and green technologies. Ethical and sustainable practices of MNCs in foreign investments, green technology transfer, and circular economy considerations Social Responsibilities and Ethics: Social Responsibilities and Ethics, MNE		

Social Responsibilities – philanthropic Responsibility, Ethical Responsibility, Legal Responsibility, Economic Responsibility, Foreign Corrupt Practices Act, Cases. green corporate social responsibility (new concept)

Suggested Books/Articles/Links for References:

- 1. Dr. Mukesh Trehan & Ranju Trehan, *International Business Environment and Foreign Exchange*, 2023 Edition, V.K. Global Publications.
- 2. R. Srinivasan, *International Business: Text and Cases*, 3rd Edition, PHI Learning Pvt. Ltd., 2022.
- 3. **Dr. Ansarul Haque & Dr. S. Porkodi**, *International Business Environment*, Global Academic Publishers & Distributors, 2nd Edition, 2015.
- 4. P Subba Rao, International Business, Himalaya Publications
- 5. O P Agarwal, International Business, Himalaya Publications
- 6. Aswathappa. K., International Business, Tata McGraw Hill
- 7. Darrell Mahoriy, etal, International Business, Longman.
- 8. Charles W.L. Hill, International Business, McGraw Hill.
- 9. John D. Daniels, etal, International Business, Pearson Education.
- 10. Don Ball and Wendell McCulloch, International Business, McGraw Hill.
- 11. A.V. Vedipurishwar, The Global CEO, Vision Books.
- 12. Dr. Ansarul Haque, Dr. S. Porkodi, International Business Environment, Global
- 13. Academic Publishers & Distributors, 2nd Edition, 2015
- 14. J. Stewart BlackAnant K. Sundaram, The International Business Environment 1st
- 15. 16 Edition, Pearson, 2015

REFLECTIVE AND CASE STUDIES:

- Case Study: Tata Motors and the Fiat Auto Spa Agreement
 Explore the strategic alliance between Tata Motors and Fiat, examining the impact on
 international market entry and how this collaboration shaped the global automobile
 market.
- 2. **Ivey Business School** offers a large collection of over 8,000 business case studies, with many free options available. Their cases cover a wide range of topics like **leadership**, **international business**, and **entrepreneurship**, with a specific focus on real-world examples. Explore their collection at Ivey Publishing(Ivey Business School
- 3. The Case Centre
- 4.)The Case Centre provides access to over 85,000 cases from global institutions. You can find cases on topics like cross-cultural management, corporate governance, and more. They also offer free materials for students and educators. Explore cases here: The Case Centre(
- 5. The Case Centre
- 6.). **The Ivey Business Journal** includes insightful articles and executive interviews, offering a broader context for management education. It's a great source for reflective discussions and leadership studies. You can browse articles from the **Ivey Business Journal** The Case Centre
- 7.).Harvard Business Review | 709076-PDF-ENG
- 8. Case Study: Global Wine Wars: New World Versus Old (B)
 Investigate the competitive dynamics between New World and Old World wine producers.
 The study highlights the importance of globalization, market strategy, and cultural differences in international business.
 Harvard Business Review | 720503-PDF-ENG

9. Article: Ethical Leadership and Global Business Practices
Delve into the ethical responsibilities of multinational corporations (MNCs) operating in
foreign markets. The article discusses real-world examples of companies balancing profit
with social responsibility.

Read More

10. Case Study: Walmart Around the World A study of Walmart's international expansion, successes, and failures across various markets, focusing on strategic choices and the complexities of cross-cultural management.

COURSE OBJECTIVE On successful completion of the course, the students will be able to learn nature, scope and structure of Global Business Environment, and understand the influence of various environmental factors on global business operations

COURSE O	UTCOME
CO1	Understand the nature, scope, and structure of the global business environment.
CO2	Analyse the influence of various environmental factors on international business operations.
CO3	Comprehend the dynamics of international trade, investment, and economic institutions.
CO4	Evaluate the role of multinational corporations and global competitiveness.
CO5	Recognize the importance of social responsibilities and ethical practices in global business.

Teaching Pedagogy:

Blended Learning Approach: Combines traditional lectures with digital tools, real-world case studies, and interactive discussions to enhance engagement and foster a deeper understanding of monetary systems, digital currencies, and international finance.

Skill Developments:

- Analytical Skills: Critical evaluation of monetary theories and digital currencies.
- Collaborative Skills: Group projects on international financial systems and digital economies.
- **Technological Proficiency**: Use of FinTech tools and blockchain applications.
- **Global Awareness**: Understanding international monetary policies and cross-border financial trends.

Name o		the Program: Master of Com CIPLES AND PRACTICES O	
Semester 1			
Course Code	24MCO13	Course Title	PRINCIPLES AND PRACTICES OF BUSINESS DECISIONS
Course Type	DSC	Total hours	60
Credit	4	No of hours per week	4
Syllabus.	T.		
	Objectives of the firm. Resources and Mixed Economic National Income income. Concept	e firm, Economic, Managerial and Goals of an economic syst nomy. National Income and pe and related aggregates, prob	d Scope of managerial economics and Behavioural theories of the tems, Perfect Market, Free market product concept, computation of lems in computation of national NP. triple bottom line approach—ms. (new concept)
Module 2	advantages – Sor taxes impact and distribution side expenditure – ca sources of public	urces of public revenue – canon l incidence – effects of taxation of economy– recent policy chan uses for growth – effects of p	s – Principle of maximum socians of taxation – direct and indirect non production, consumption and inges in direct and indirect – public bublic expenditure – public debteredemption – debt trap - budget forew concept)
Module 3:	Law of demand, importance; price in managerial de Consumer Choic approach, reveale estimation for neconomics in u	determinants of demand; Elastice elasticity, income elasticity and ecisions; numerical problems e, Sovereignty, Cardinal and orded preference and theory of comajor consumer durable and nunderstanding consumer choice.	al and market demand functions icity of demand – its meaning and d cross elasticity – Using elasticity and case studies. Introduction to dinal utility approach, indifference insumer choice under risk; Demandon-durable products; Behaviourates in the digital age Demandons studies. (new concept)
Module 4	forecasting techniques; numerical problems and case studies. (new concept) : Production Theory: Production function – production with one and two variable inputs, Stages of production; Economies of scale; Estimation of production function; cost theory and estimation; Economic value analysis; Short and long run cost functions – their nature, shape and inter-relationship; Law of returns to scale; numerical problems and case studies		
Module 5	Pricing Practices & Marginal Cost F pricing, competire requirements, ty skimmed pricing	Strategies: Determinants of Pricing, Target Rate Pricing, Pritive bidding, dual pricing, transpes and dumping strategies. The product of the product of the pricing pricing product of the pricing	pricing policy, pricing methods roduct Line Pricing, administered asfer pricing. Price discrimination Pricing over product life cycle—line pricing and price leadership

1. S. K. Misra & V. K. Puri, *Indian Economy: Its Development Experience*, 41st Edition, Himalaya Publishing House, 2023.

22

- **2. M. L. Jhingan**, *Macroeconomic Theory*, 13th Edition, Vrinda Publications, 2022.**3.** KPM Sundaram Indian Economy, S. Chand Publishing
- **3. Uma Kapila**, *Indian Economy: Performance and Policies*, 23rd Edition, Academic Foundation, 2023.
- **4. R. D. Gupta & A. S. Rana**, *Keynesian Economics and the Economics of Developing Countries*, Latest Edition, Atlantic Publishers
- **5.** M.L. Seth Macro Economic Theory Vikas Publishing
- **6.** I.C. Dhingra Indian Economy, Sultan Chand & Sons.
- 7. Suraj B. Gupta, Monetary Economics, S. Chand & Company.
- 8. P.L Mehta; Managerial Economics, Sultan Chand & Sons, New Delhi.12
- 9. R.L Varshney and K.L Maheshwari; Managerial Economics, Sultan Chand & Sons, Delhi.
- 10. Karma Pal: Managerial Economics, Excel Books.
- 11. H.L Ahuja; Business Economics, S. Chand & Company Ltd., New Delhi
- 12. S.K. Chakapaborti, Macroeconomics, HPH
- 13. Gupta G. S. Macroeconomic theory- Tata Mc-Graw Hill publications
- 14. Dr. M. Muniraju, Macro Ecnomics for Business Decisions, HPH,
- 18. Misra & Puri, Indian Economics, HPH
- 19. Dwivedi D N Managerial Economics Vikas publications
- 21. A. K. Agarwall Indian Economics Problems of Development and planning D.K Publishers.
- 22. V. K. R. V. Rao National Income of India 1950 to 1980 Sage Publishers
- 23. Bimal Jalan India's Economic Crisis, Oxford, IBM.
- 24. Rangarajan C. Principles of Macro Economics, Tata McGraw Hill Pub co.

Note: Latest edition of text books may be used.

REFLECTIVE AND CASE STUDIES:

Yale School of Management Case Studies: Yale SOM offers a comprehensive collection of real-world case studies that cover a variety of topics in economics and business management. These cases are widely used in academic settings, including case studies like the financial strategies at Hertz and the "Coffee 2016" case. You can explore their top 40 most popular case studies here Yale SOM

ETCases: This platform offers a wide range of managerial economics case studies. One notable example is the Tata Steel case, which explores international ventures and electricity issues in the ferrochrome industry. You can find additional resources on open access electricity and its role in reducing costs for industries. Explore more on ET Cases here ET Cases

Economics Network: A valuable resource for case studies specifically aimed at teaching managerial and business economics. This platform provides access to numerous cases, including topics such as pricing, competition, and firm boundaries. Find case materials from institutions like Harvard Business School and NYU Stern here Economics Network

COURSE OBJECTIVE

To familiarise students with key macro-economic variables and their behaviour, and enable them to critically evaluate different economies and to enable students to integrate macroeconomic analysis into business decisions.

COURSE OUTCOME		
CO1	Understand the nature and scope of managerial economics and its relevance to	
	business.	
CO2	Analyse public financial policy, including taxation, public expenditure, and debt	
	management.	
CO3	Apply demand analysis, elasticity, and behavioural economics to consumer choice and	

	business decision-making
CO4	Evaluate production theory, cost estimation, and returns to scale in business operations.
CO5	Develop pricing strategies and practices based on market dynamics and product
	lifecycle stages

Teaching Pedagogy:

Incorporate **interactive lectures** that focus on real-world economic examples and case studies. Use **group discussions and debates** on current issues to foster critical thinking. Conduct **problem-solving sessions** for quantitative topics, ensuring practical application. Integrate **blended learning**, combining in-class instruction with online resources for deeper engagement.

Skill Development:

- **Analytical Thinking**: By solving numerical problems related to demand estimation and cost theory.
- **Problem-Solving**: Through case-based exercises on pricing strategies and public finance.
- **Critical Thinking**: Developed through debates on taxation, public debt, and sustainability policies.
- **Quantitative Skills**: Enhanced via computation exercises in national income and elasticity calculations.
- **Communication**: Strengthened through presentations and group discussions on economic theories.

N.	ama af 41-		Program: Master of Comm RMATION TECHNOLOG	
Semester 1		ie Course: INFOR	MIATION TECHNOLOG	FOR BUSINESS
Course Code		24MCO14	Course Title	INFORMATION TECHNOLOGY FOR BUSINESS
Course Ty	pe	DSC	Total hours	60
Credit	<u>. </u>	4	No of hours per we	eek 4
Syllabus.				'
Module 1	India, E Electron Opportu Commer Advertis Subscrip Commer	-Commerce v/s Tr ic Commerce – nities and Challer rce Business mode sing, Infomediary, otion, Utility. Ecom	raditional Commerce, E - C Cutting Edge Technologies of E-Commerce, Concels – B2C, B2B, C2B, CMerchant, Manufacturer (Emerce Business Revenue M	Cransition to E-Commerce in Commerce v/s E - Business ogies, Strengths, Weakness, mponents of E-Business, E-C2C, B2G, C2G, Brokerage Direct), Affiliate, Community, Models & Types, Impact of En India. Digital India. big data
Module 2	Hardware and Software for E-Business: Web Servers – Browsers – Server Software – Web Authoring Tools - Database System - World Wide Web – Hardware requirements, Brief on Shopping Cart, Point of Sale, Wireless Payment Device, Strategies for Web Auction, Virtual Communities, Web Portal. Electronic Retailing and Malls. Electronic Shopping - Process, Electronic Catalogues, Interactive Advertising and Marketing. NFT (Non-Fungible Tokens) and other types of cryptocurrency (new concept)			
Module 3	Privacy & Technology: Introduction to Internet Security – Secure Transactions – Computer Monitoring – Privacy Issues – Privacy on the Internet – Cyber Crimes & Types, Recent Cyber Attacks, Major types of Security Problems/Common Threats – E-Commerce and Security – Security for Internet Trading – Electronic Security Challenges. Introduction to Encryption: Elements & Methods of Encryption, Secret key, Private & Public key, Digital Signature, Digital Certificates. Modern Cryptography: Types, Tools & Applications, VPNs, SSL Protocol, Firewalls. ransomware and supply chain vulnerabilities. Zero Trust architectures (new update)			
Module 4:	IT Act of 2000 (Amendment in 2008 & 2018): Introduction to Cyber Laws, Evolution & Need of Cyber Laws, Internet Frauds, Features, Objectives, Applicability & Non-applicability, Sections of IT Act ((Amendment) Act, 2018.), Section 43(A) (SPDI – Sensitive Personal Data), ISO 27001 guidelines, how to prevent Cyber Crimes? Some Pioneering Indian Case Studies, E-Transition Challenges for Indian Companies.			
Module 5:	Evolution of EDI,	on, Uses, EDI Stand Financial EDI,	lards, EDI Working Concer	g & Definition, History & ot, Implementation difficulties CT. RECENT EDI protocols

Suggested Books/Articles/Links for References:

- **1.** C. S. V. Murthy, *E-Commerce: Concepts, Models, Strategies*, Himalaya Publishing House, Latest Edition.
- 2. **P. T. Joseph, S.J.**, *E-Commerce: An Indian Perspective*, 6th Edition, PHI Learning Pvt. Ltd., 2022.
- 3. Ravi Kalakota & Andrew B. Whinston (Indian Edition), Frontiers of Electronic Commerce, Pearson Education, Latest Edition.
- 4. **Bharat Bhasker**, *Electronic Commerce: Framework, Technologies, and Applications*, 5th Edition, McGraw Hill Education, 2021.
- 5. **5.** Amrutha Gowry & Soundrajana, E Business & Accounting, SHBP.
- 6. C.S.V Murthy- E Commerce, HPH
- 7. Agarwala K.N and Deeksha Ararwala: Business on the Net Whats and Hows of ECommerce
- 8. P. Diwan / S. Sharma E Commerce 20
- 9. Srivatsava: E.R.P, I.K. International Publishers
- 10. Bharat Bhasker, Electronic Commerce Frame work technologies and Applications, 3rd
- 11. Edition. Tata McGraw-Hill Publications.
- 11. Kamlesh K. Bajaj and Debjani Nag, Ecommerce- the cutting edge of Business, Tata
- 12. McGraw-Hill Publications.
- 12. Kalakota et al, Frontiers of Electronic Commerce, Addison Wesley.
- 13. E- Commerce Strategies, Technology and applications (David) Tata McGraw-Hill
- 14. Introduction to E-commerce (Jeffrey) Tata- McGraw-Hill
- 15. E-Business and Commerce- Strategic Thinking and Practice (Brahm) Biztantra.
- 16. Deepak Bharihoke-"Fundamentals of Information Technology".
- 13. Note: Latest edition of text books may be used.

REFLECTIVE AND CASE STUDIES

E-Commerce Security and Customer Satisfaction Impact

This study reviews how security issues impact customer satisfaction in e-commerce. It explores encryption, authentication methods, and secure transactions, providing insight into modern security practices and challenges in online business.

IEEE Xplore Publication IEEE Xplore

Data Privacy in E-Commerce: Navigating Challenges

This article outlines the significance of data privacy in e-commerce, focusing on compliance with laws like GDPR and CCPA. It provides a practical overview for businesses to prioritize customer trust and secure data handling.

Cybersecurity in E-Commerce: US Legal Landscape

This article delves into the legal complexities of e-commerce in the US, covering data privacy regulations, automatic renewals, and the rise of cyber threats. It also highlights significant legal cases and best practices for e-commerce security.

Dentons Home

Innovify

COURSE OBJECTIVE

On successful completion of the course, the students will be able to understand E Commerce

	s Models, Security Threats & Protections as well as application of Technology in every of the business in the world
COUR	SE OUTCOME
CO1	Understand the fundamentals of E-commerce, its evolution, business models, and its impact on traditional commerce.
CO2	Analyse the hardware and software requirements for E-business and explore digital retailing and virtual shopping technologies.
CO3	Evaluate privacy, internet security, encryption methods, and solutions to modern cybersecurity threats in E-commerce
CO4	Gain insights into the IT Act of 2000 and its amendments, along with cyber laws, fraud prevention, and key legal considerations in India.
CO5	Understand Electronic Data Interchange (EDI), its standards, working, and challenges in modern digital commerce

Teaching Pedagogy:

Incorporate **experiential learning** by having students explore real-world e-commerce platforms. Use **collaborative projects** where students design mock e-commerce websites, integrating security measures. Facilitate **role-playing** activities to simulate cybercrime scenarios and legal challenges. Provide **hands-on workshops** on the use of encryption, VPNs, and firewalls.

Skill Development:

- **Digital Literacy**: By navigating e-commerce tools and software for secure transactions.
- Collaborative Work: Through group projects focused on business models and digital ecosystems.
- Ethical Awareness: By discussing cyber laws, privacy, and online ethical issues.
- Adaptability: Learned by keeping up with fast-changing e-commerce technologies.
- **Strategic Thinking**: Developed by creating business models and identifying e-commerce opportunities and threats.

Semester 1				
Course Code	24	4MCO15	Course Title	MANAGERIAL FINANCE
Course Type Credit	D 4	SC	Total hours No of hours per we	60
Syllabus.				
Module 1	& Types influencing Introduction Methods, I Financial I Approache Approach, Problems.	of Finance, F g Financial Dec on to Financial M mportance, Fun Management, F s to Capital Str The Traditional Optimal Capital	Introduction to Finance: Confunctions of Finance, Finance, Finance, Finance, Finance, Objectives of Corpo Management, Meaning & Dectional areas of Modern Financial Management Procuructure: Net Income Approach approach, Modigliani & Mil Structure: Meaning & Confu IT – EPS Approach –Conception	ncing Decisions, Factor orate Financial Decisions of Finition, Evolution, Scope ess. Planning and Policy och, Net Operating Incompler Approach - Concept of Cept, Trade-Off-Theory Volume 1
Module 2	Investment Decisions: Introduction to Investment Decisions: Meaning, Need and Factors, Efficient Investment Analysis. Introduction to Capital Budgeting Decisions – Meaning, Features, Process and Factors, Capital Budgeting Techniques: Traditional and Modern Techniques, Varying Opportunity Cost of Capital, NPV v/s IRR, Incremental IRR, Modified Internal Rate of Return (MIRR) – Concept, Evaluation Criteria & Problems, Fisher's Rate and Aggregate Capital Needs in Investment Decisions, Project Selection under Capital Rationing: Meaning, Types, Pros & Cons, Problems on Divisible & Indivisible Projects, Multi-Period Capital Rationing, Capital Budgeting under Inflationary Conditions.			
Module 3	Risk Analysis in Capital Budgeting: Risk Analysis in Capital Budgeting Meaning, Analysis of Risk and Uncertainty, Sources and Perspectives of Risk Measurement of Risk, Nature of Risk in Capital Budgeting Decisions, Technique for Risk Analysis: Risk Adjusted Discount Rate, Certainty Equivalent Methor Probability Method, Sensitivity Analysis, Scenario Analysis, Simulation Analysis Hiller Model, Break-Even Analysis, Corporate Risk Analysis, Decision Translysis – Sequential Investment Decisions, Market Risk Analysis – Concept Problems, Backward Induction Method, Utility Theory and Capital Budgetin Monte Carlo Simulation (new update)			
Module 4	Acquisition Leveraged Intellectual Divestmen Valuation	ns, Takeovers, Buyouts, Mana Property Rig t, Slump Sale, under M&A: D	: Introduction to Corporate R Spinoff, Synergies, Strategic gement Buyouts (MBO) & E ghts (IPRs), Sell-off, Dem Reverse Merger, Equity Carroliscounted Cash Flow Meth Approach, Enterprise-Value-t	c Alliance, Joint Venture Buy-in (MBI), Franchising terger, Disinvestment v/ veout – Concept & Types od (DCF), Price-Earning

Meaning & Definition, Forms of Dividend, Types of Dividend Policy, Significance of Dividend, Impact of Dividend Policy on Company, Factors affecting Dividend Policy, Dividend Decision Theories – Walter's Model, Gordon's Model, MM Theory – Concept, Assumptions, Formula, Criticisms & Problems. Introduction to Working Capital, Meaning & Definition, Types of Working Capital, Significance of Adequate Working Capital – Evils of Excess or Inadequate Working Capital – Determinants of Working Capital – Sources of Working Capital, Techniques.

Suggested Books/Articles/Links for References:

- 1. **M.Y. Khan & P.K. Jain**, *Financial Management: Text, Problems, and Cases*, 9th Edition, McGraw Hill Education, 2023.
- 2. **I.M. Pandey**, Financial Management, 12th Edition, Vikas Publishing House, 2023.
- 3. **Prasanna Chandra**, *Financial Management: Theory and Practice*, 10th Edition, McGraw Hill Education, 2022.
- 4. **Rajiv Srivastava & Anil Misra**, *Financial Management*, Oxford University Press, Latest Edition.
- 5. **Ravi M. Kishore**, *Financial Management: Problems and Solutions*, 8th Edition, Taxmann Publications, 2022.
- 6. **S.N. Maheshwari**, *Financial Management: Principles and Practice*, 14th Edition, Sultan Chand & Sons, 2023.
- 7. **D. Chandra Bose**, Fundamentals of Financial Management, PHI Learning Pvt. Ltd., Latest Edition.
- 8. **R. P. Rustagi**, Fundamentals of Financial Management, Taxmann Publications, 2022.
- 9. **Satish B. Mathur**, *Working Capital Management and Control: Principles and Applications*, New Age International Publishers, Latest Edition. Sharan, Fundamentals of Financial Management, Pearson Education India
- 10. Shri. Narendra Singh, Advanced Financial Management, HPH.
- 11. Dr. B. G. Sathya Prasad & M. N. Arora, Management Accounting and Financial Management, HPH.

Note: Latest edition of text books may be used.

REFLECTIVE AND CASE STUDIES.

Harvard Business School Case Studies - These include detailed case studies on topics like **capital budgeting**, **risk analysis**, and **investment decisions**. For example, you can find cases such as "Hapag-Lloyd AG: Complying with IMO 2020," which discusses capital budgeting under new environmental regulations. Available through the Harvard Business website here(<u>Harvard Business</u> School

Cases in Corporate Finance by Mayank Joshipura & Sachin Mathur - This book provides several real-world case studies on dividend payouts (e.g., **Mahindra and Mahindra**), capital structure decisions (e.g., **Reliance Industries Limited**), and valuation under mergers and acquisitions. It's a valuable resource for both theoretical insights and practical applications, including complex problems in corporate restructuring. Explore the topics on **Routledge**

COURSE OBJECTIVE.

On successful completion of the course, the Students will be able to understand the advanced tools and techniques used in evaluating projects for financial decisions. The theories on financial management concepts will help the students to attain a greater anatomy on effective financial decision making in business

COURSE OUTCOME.

CO1 Gain a thorough understanding of finance concepts, principles, and financial

	management approaches, including optimal capital structure and capital budgeting.
CO2	Develop skills in evaluating investment decisions, applying various capital
	budgeting techniques, and understanding the implications of opportunity costs
CO3	Analyse risk in capital budgeting by utilizing risk analysis techniques like sensitivity analysis, decision trees, and Monte Carlo simulations
CO4	Understand corporate restructuring strategies such as mergers, acquisitions, and valuation methods used in M&A decisions
CO5	Learn dividend and working capital management decisions, including theories and policies affecting corporate financial decisions.

Pedagogy:

Adopt **interactive problem-solving sessions** where students solve real-world financial cases. Use **concept-based discussions** on capital structure and investment decisions. Implement **simulation exercises** on risk analysis and corporate restructuring. Conduct **flipped classroom activities** where students present topics like dividend policies.

Skill Development:

- **Financial Decision-Making**: Developed by evaluating capital structure and corporate restructuring cases.
- **Quantitative Analysis**: Enhanced through solving problems on NPV, IRR, and capital budgeting techniques.
- **Risk Management**: Cultivated by analysing risk factors in investment and corporate mergers.
- **Strategic Thinking**: Gained by understanding trade-offs in capital and dividend decisions.
- **Leadership**: Strengthened through team-based financial case presentations and problem-solving.

	Name	of the Course: GLOI	BAL TALENT MANAGEM	IENT
Semester 1				
Course Code		24MCO16	Course Title	GLOBAL TALENT MANAGEMENT
Course T	Гуре	DSC	Total hours	60
Credi		4	No of hours per week	4
Syllabus.				
Module 1	Overvi Talent people Talent, Manag Manag	iew, Talent Management, Management, Key Programment, Key Programment, Key Programment, Managing Talent Managing Gement System, Life Compensation Gement, Human Capital	anagement: Introduction, nt – History, Scope of Talent ocesses of Talent Management anagement, Consequences of Talent, Building Block cycle of Talent Management and reward strategies al- Meaning, Definition aronk-life balance initiatives aronk-	nt Management, Need of nt, Talent vs knowledge of Failure in Managing as of Effective Talen t, Role of HR in Talen for Effective Talen and Characteristics. non
Module 2	Talent Planni Industr Acquis	Talent Planning and Acquisition: Talent Planning: Objectives of Talent Planning, Steps in Strategic Talent Planning, Succession Planning Program, Innovative talent planning, Current Industry Practices for Strategic Talent Planning, Ensuring Leadership Talent Acquisition: Introduction, Talent Acquisition, Recruiting Process, Strategic Trends in Talent Acquisition, Talent acquisition management solutions remote recruitment strategies and virtual onboarding processes.		
Module 3	Introdu and R Practic enhance	Talent Engagement and Retention: Introduction, Concept of Talent Engagement, Retention, Employee Engagement and Retention, the Race for Talent: Retaining and Engaging Workers, Best Practices for Talent Engagement, Improving Employee Retention, technology enhanced engagement tools, such as employee feedback platforms and gamification in engagement strategies.		
Module 4	Inform Manag Manag Busine Manag Develo Mainte	Information Technology and HR Analytics in Talent Management: Introduction, Role of Information Technology in Talent Management Systems, Talent Management Information System, Creating Business Value through Information Technology, Five Steps to a Talent Management Information Strategy, Analytics for TM Processes, Design Development through Rapid Prototyping and Scaling, Implementation and Maintenance, continuous improvement through AI-driven analytics and real- time tracking of performance metrics. Audit and Update		
Module 5	Innova Best applica Acquis	ation: Introduction, Or Practices of Talent ations in Human Res	ganisational Issues, Challeng ganisational Issues, Talent Management, Talent Man ource Management Practic tilization and Separation.	Management Challenges agement in India, Al

1. **R. S. Dwivedi**, *Managing Human Resources: Personnel Management in Indian Enterprises*, Galgotia Publishing Company, Latest Edition.

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- 2. **P. L. Rao**, *International Human Resource Management: Text and Cases*, Excel Books, Latest Edition.
- 3. **Srinivas R. Kandula**, *Human Resource Management in Practice: With 300 Models, Techniques, and Tools*, PHI Learning, Latest Edition.
- **4. K. Aswathappa & Sadhana Dash**, *International Human Resource Management*, McGraw Hill Education, Latest Edition.
- 5. Ravinder Shukla, Global India Publications, TALENT MANAGEMENT: Process of
- 6. Developing and Integrating Skilled Workers,
- 7. Talent Development by Dave Collins; Aine MacNamara, Routledge
- 8. Sloan, Hazucha, and Van Katwyk, Strategic management of global leadership talent Advances in global leadership Pascal, Talent management systems: Best practices in technology solutions forrecruitment, retention, and workforce planning.
- 9. Willam Barther (2020), AI Applications in HR Practices, Prentice Hall, New York.

Note: Latest edition of text books may be used.

REFLECTIVES AND CASE STUDIES.

IBM's AI Tools for Employee Retention: IBM's Watson AI predicts which employees are at risk of quitting, allowing managers to take action and reduce turnover. This use of predictive analytics improved IBM's retention rate by 25%. It also enhances personalized skill development, tailoring learning initiatives based on employee strengths and career goals. More details on AI's role in HR are available here(AI HR institute

Quantum Workplace and Employee Engagement: A case study on Quantum Workplace shows how a manufacturer reduced employee turnover through targeted engagement and pulse surveys. This company used data to address specific issues like workload expectations and compensation clarity. The study offers insights into improving engagement using survey analytics. Read more hereQuantum Workplace

Meritrust Credit Union's Retention Strategy: Meritrust Credit Union implemented customized surveys to understand why employees stay or leave. Their findings, which emphasized the importance of workplace culture and career advancement, shaped their retention strategies. This real-world case highlights the impact of understanding employee motivations for better retention. Access the study hereQuantum Workplace

Mutual of Omaha's Pulse Surveys: Mutual of Omaha deployed pulse surveys to gather insights on employee preferences and perceptions, particularly in competitive talent markets. By listening to feedback and taking action, the company significantly improved retention and new hire satisfaction. More details can be found hereQuantum Workplace

COURSE OBJECTIVE.

On successful completion of the course, the students will be able to understand the core concepts of Talent management and application of Talent management in various multi-disciplinary areas.

Taient mana	agement and application of Talent management in various mutif-disciplinary areas.
COURSE (OUTCOME.
CO1	Gain a comprehensive understanding of talent management, its history, scope, key processes, and the role of HR, including both monetary and non-monetary reward strategies.
CO2	Learn strategic talent planning and acquisition techniques, including succession planning, innovative recruitment processes, and virtual onboarding
CO3	Develop skills to enhance employee engagement and retention using modern tools such as feedback platforms, gamification, and technology-enhanced strategies
CO4	Understand the role of IT and HR analytics in talent management, including the use of AI for real-time performance tracking and continuous improvement.

CO5	Address contemporary challenges in talent management, including AI applications,
	e-frauds, and best practices specific to the Indian context

Pedagogy: The course will emphasize interactive learning with real-world applications of talent management principles. Case studies and AI-based tools will be integrated into class discussions. Practical HR tools for employee engagement and retention will be explored. Guest lectures from industry professionals will provide further insight.

Skill Development:

- Understanding the strategic aspects of talent acquisition and engagement.
- Ability to use AI tools for analysing employee retention and performance metrics.
- Skill in evaluating and implementing modern HR technology for talent management.
- Enhanced decision-making for talent planning and succession strategies.
- Expertise in handling contemporary challenges in managing human capital effectively.

Semester 1									
Course Type Credit		24MCO17 SOFTCORE 2	Course Title Total hours No of hours per week	Corporate Communication Skills 45					
					Syllabus.				
					Module 1	Nature Corpor Comm Inform Comm	rate Communication unications, Meta Communications in unication gap. Importan unication mechanism w	ication, Advantages of Co	Functions, Networked rganization. Formal and of poor Decisions and ration for value creation, te Liaoning, The Role of
Module 2	Public Charac articula manag speech meetin Manag	Public Speaking Characteristics of effective speech, voice quality, rate of speaking, clear articulation, eye contact, use of expressions, and gestures and posture; Types of managerial speeches: speech of introduction, speech of vote of thanks, occasional speech, theme speech, formal speeches during meetings, Role of Public speaking for better navigation by executives and Managers in Organizational Hierarchy, Public speaking for developing leadership skills, Trouble shooters and corporate communications							
Module 3 Module 4	How coposture and Bomeetin for Att Teleph Master transfer message handling sensitif Culture Effecti Preser Princip govern	Soft skills How communication skills and soft skills are inter-related, Body language-posture, eye-contact, handling hand movements, gait - Voice and tone, Meeting and Boardroom Etiquettes -Guidelines for planning a meeting, Before the meeting, On the day of the Meeting, Guidelines for Attending the meeting, For the Chairperson, for attendees, For Presenters, Telephone Etiquette, Cell phone etiquette, Telephone etiquette guidelines, Mastering the telephone courtesy, Active listening, putting callers on hold, transferring a call, screening calls, Taking a message, Voice Mail, Closing the call, When Making calls, Closing the call, handling rude or impatient clients, Cross-cultural communication, cultural sensitivity, Cross-cultural issues which affect Communication across different Cultures, Culture and non-verbal communication, Effective intercultural communication, Business and social etiquette. Presentation skills of Executives and Employees Principles of Effective Presentations, Planning, Structure and Delivery, Principles governing the use of Audio-visual media, Time management - Slide design and transition: representation of textual information into visuals for effectiveness of							
Module 5	the me and inc	unication - Style and per	suasiveness of e number of slides, Dynamication.	ics of group presentation					

performance appraisal Physical Appearance; Communication Style; Content of Communication, Emerging Trends in Virtual Communication.

Suggested Books/Articles/Links for References:

- 1. Monipally MM, Busines Communication Strategies, McGraw Hill
- 2. Bovee, Till and Schatzman, Business Communication today, Pearson
- 3. Scot Ober, Contemporary Busines Communication, Biztantra
- 4. Parag Diwan, Business Communication, Excell books
- 5. Murphy, Effective Business Communication, McGraw-hill
- 6. Teaching and learning Resources;

http://eff.cls.utk.edu/fundamentals/eff standards.htm

http://www.ndted.org/teachingResources/ClassroomTips/Communication.htm

Note: Latest edition of text books may be used.

REFLECTIVE AND CASE STUDIES.

• Reflective Study:

 Analyze a company's corporate communication strategy and its impact on stakeholder engagement.

• Case Study:

- "The Role of Corporate Communication in Crisis Management" <u>Harvard Business</u> <u>Review</u>
- Public Speaking: The Key to Successful Leadership" <u>Toastmasters International</u>
- o "Effective Cross-Cultural Communication in Business" Forbes
- o "The Art of Presentation Skills" LinkedIn Learning
- o "How Technology is Transforming Corporate Communication" McKinsey & Company

COURSE OBJECTIVE.

The course aims to equip students with essential corporate communication skills, including public speaking and soft skills, to enhance their effectiveness in organizational settings. It also emphasizes the integration of technology in communication practices to adapt to modern business environments.

COURSE OUTCOME.			
CO1	To sharpen the Analytical, written, non-verbal, Spoken Communication and interpersonal skills essential in organizations involving Decision making and		
	implementation		
CO2	To demonstrate good team work and negotiation skills.		

Pedagogy

The course will utilize interactive lectures, group discussions, case studies, role-playing, and hands-on presentations to foster practical understanding. Students will engage in peer feedback sessions to enhance their communication skills in real-world contexts.

Skill Development

- **Effective Communication:** Mastering verbal and non-verbal communication techniques.
- **Public Speaking:** Developing confidence and clarity in delivering presentations.
- **Interpersonal Skills:** Enhancing collaboration and relationship-building abilities.

- Cross-Cultural Awareness: Understanding diverse communication styles across cultures.
- **Digital Proficiency:** Utilizing technology for effective virtual communication and presentations.

Course Type DSC Total hours 60 Credit 4 No of hours per week 4 Syllabus. Module 1 Introduction to Indian Banking: Introduction to Indian Banking: Phases of Indian Banking System, Introduction on SBI, Nationalized Banks, Private Banks, Local Area Banks, Small Finance Banks, Payment Banks, Foreign Banks, Cooperative Banks and Regional Rural Banks: Features, Functions & Objectives, Acts: Banking Regulation Act, 1949, Deposit Insurance and Credit Guarantee Corporation Act 194 The Securitization and Reconstruction of Financial Assets and Enforcement of Securities Interest Act, 2002 (SARFAESI Act), Prevention of Money Laundering Act 2002, Banking Ombudsman Scheme – Introduction & Concept. Major Reforms in Banking Sector in India. Pradhan Mantri Jan Dhan Yojana (PMJDY), Unified Payments Interface (UPI), and the role of fintech in reshaping banking. Module 2 Reserve Bank of India: Reserve Bank of India: History, Key Landmarks, Objectives, Organization Structure, Functions, recent measures by RBI. Introduction to Monetary Policy: Techniques of Monetary Policy — Qualitative & Quantitative (CRR, SLR, Repo, Reverse Repo, Bank Rate, MSF Rate, MCLR Rate, Liquidity Adjustment Facility, Open Market Operations, Marginal Stability Scheme), Monetary Policy and Indian Economy Module 3 Non-Performing Asset (NPA): Introduction to NPA: Meaning & Definition, Identification of NPA, Asset Classification & Guidelines by RBI, Provisioning — Asset Classification, Causes for NPA, Effects of NPA, Impact of NPA on Balance Sheet, Balance Sheet Cleaning, Monitoring of NPA, Measures to overcome NPA, Writing off of NPAs, NPA Management. NPA norms by RBI. IRAC Norms (i.e., Income Recognition and Asset Classification norms), Debt Recovery Tribunals, Wilful Defaulters, Introduction to Tedit Information Bureau (India) Limited (CIBIL), Insolvency and Bankruptcy Code (IBC), 2016. Module 4 :BASEL Norms: Introduction to BASEL, History of BASEL, BASEL: I, II and II Objectives, Framework, Challenges, Pillars and Impact. BASEL Norms – Guidelin by RBI.	Semester II	C 1	24MCO21	C mai	MODERN INDIAN		
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Suggested Books/Articles/Links for References:

1Gorden and Natarajan: Banking Theory Law and Practice

- 2. Tannan M L: Banking Law and Practice in India
- 3. Vasant Desai, Bank and Institutional Management, HPH,

- 4. Muralisubbakrishna, Bank Credit Management,
- 5. O Payramval, Modern Banking of India.
- 6. Shekar K C: Banking Theory Law and Practice
- 7. S.P. Srivastava: Banking Theory Law and Practice
- **8.** Kiran Prakashan: Banking and Financial Awareness
- 9. Moorad Choudhry: The Principles of Banking,
- 10. S Natarajan & Dr. R. Parameswaran, Indian Banking, Kindle Edition

Note: Latest edition of text books may be used.

Reflectives and case studies.

- "The Role of Fintech in Reshaping Indian Banking" McKinsey & Company
- "Monetary Policy Framework in India" Reserve Bank of India
- "Understanding NPAs in the Indian Banking Sector" Economic Times
- "Impact of Basel III Norms on Indian Banking" NSE India
- "Challenges and Solutions for E-Frauds in the Indian Banking System" <u>Cybersecurity & Infrastructure Security Agency</u>

COURSE OUTCOME

On successful completion of the course, the students will be able to understand the core banking services, prudential norms, new technologies and the latest transformation or reforms in Indian Banking Sector.

COURSE OBJ	JECTIVE
CO1	Understand the structure and evolution of the Indian banking system, including
	various types of banks and their functions.
CO2	Analyze the role of the Reserve Bank of India in shaping monetary policy and
	regulating the banking sector.
CO3	Gain insights into Non-Performing Assets (NPAs), their causes, impact, and
	management strategies
CO4	Comprehend the importance and implications of BASEL norms in maintaining
	banking stability and managing financial risks
CO5	Learn Asset and Liability Management (ALM) strategies and risk management
	techniques in the banking sector.

Pedagogy:

The module will be delivered through **lectures** that introduce the phases of the Indian banking system and various banking institutions (SBI, Nationalized Banks, Private Banks, etc.). **Case studies** will focus on reforms like the Pradhan Mantri Jan Dhan Yojana (PMJDY) and the role of fintech. Students will engage in **group discussions** on the impact of acts like the SARFAESI Act and Prevention of Money Laundering Act on the banking system. **Guest lectures** by banking professionals will provide real-world insights, supplemented by **research projects** on the evolution of banking.

Skill Development:

- **Banking System Awareness**: Develop a comprehensive understanding of various types of banks in India and their functions.
- **Regulatory Knowledge**: Gain insights into important banking regulations and their applications.

- **Fintech Integration**: Build knowledge on how fintech innovations reshape traditional banking.
- **Reform Analysis**: Cultivate the ability to evaluate and critique major reforms in the Indian banking sector.

		_	: Master of Commerce	A
Semester II	ame of	the Course: RISK MA	NAGEMENT & DERIV	ATIVES
Course Cod		24MCO22	Course Title	RISK MANAGEMENT & DERIVATIVES
Course Typ	e	DSC	Total hours	60
Credit		4	No of hours per week	4
Module 1	Types Introd Mana Finan and R Finan	s, Classification, Source duction to Risk Managa agement, Objectives, Pronce - Risk Management 'Risk Covers. Risk Manag	duction to Risks: Meaning less, Scope, Challenges gement: Meaning & Detocess, Role of Risk Mana Techniques, Risk and Uncement Practices in Businessk Management. emerging ntal concerns.	of Risks to Business. Finition, Steps in Risk agement in Business & certainty, Perils, Clauses ss, Insurance, Banks and
Module 2	Introd Class Credi Tools Probl RAR Ratin	duction to Credit Risk, ification of Credit Risk it Risk Management — is of Credit Risk Managemens on Credit Risk MOC Model, KMV Model	redit Risk and Risk Manag Meaning & Definition, Factors affecting Credit Meaning, Principles, Prudement, Functionality of G Management Models: Alta I, VAR Model, Credit Met core by CIBIL – Mechanic	Sources, Components, at Risk. Introduction to dential Norms, Process, and Credit. Concept & man's Z Score Model, crics Model, Credit Risk
Module 3	: Market Risk & Operations Risk: Introduction to Market Risk: Meaning & Definition, Types, Yield Curve & Types. Introduction to (Value at Risk) Value Model: Meaning & Definition, Why VaR?, Calculation of VAR, Pros & Cons of Var, Methods of Var — Historical Simulation, Model Building Approach, Linear Approach, Quadratic Model Monte Carlo Simulation, Stress Testing and Back Testing — Concept & Problems. Introduction to Operations Risk Management (ORM): Meaning & Definition, Features, Types & Causes of Operations Risk, ORM Process, Why ORM?, Risk Modelling Methods, 5M Model — Concept. building operational resilience in global supply chains and critical infrastructure.		to (Value at Risk) VaR of VAR, Pros & Cons of Oach, Quadratic Model, Testing — Concept & ent (ORM): Meaning & sk, ORM Process, Why opt. building operational	
Module 4	Basics of Derivatives: Introduction to Derivatives, Evolution of Derivatives, Meaning & Definition, Characteristics, Functions, Participants, Economic Benefits of Derivatives, Factor Contributing to the growth of Derivatives Market in India, Types of Derivatives – Concept, Meaning & Definition. Recent Trends in Derivatives. Green Derivatives and types of Derivatives .			
Module 5	Defin v/s F Probl of Fu	nition, Evolution, Types, Futures, Margin & Type ems, Cost of Carry Mod ature Contract. Introduct	Features, Terminologies, es of Margins, Mark to lel – Concept & Problems ion to Options Contract: Terminologies, Pros &	Pros & Cons, Forwards Market – Concept & , Clearing & Settlement Meaning & Definition,

Trading Mechanism, Futures v/s Options, Option Valuation: Binomial Option Pricing

Model, Black-Scholes Option Pricing – Concept & Problems. Introduction to Swaps: Meaning & Definition, Types, Features, Pricing of Swaps: Concept & Problems. Introduction to crypto futures, options, and swaps, along with regulatory challenges

Suggested Books/Articles/Links for References:

- 1. P.K. Supta, Insurance & Risk Management, HPH
- **2.** G. Koreshwar, Risk Management, HPH
- **3.B. S. Bhatia**, *Risk Management in the Banking Sector*, Deep & Deep Publications, Latest Edition.
- **4.P. G. Apte**, *International Financial Management*, Tata McGraw Hill, Latest Edition.
- 5. S.K. Poddar, Risk & Insurance Management, HPH
- 6. John C. Hull, Risk Management & Financial Institutions, HPH
- **7.** Robert W. Kolb, James A. Overdahl, Financial Derivatives: Pricing and Risk Management, John Wiley & Sons.
- **8..** Sundaram Janakiramanan, Derivatives and Risk Management, Pearson Education India 29
- 9. Verma, Derivatives and Risk Management, Tata McGraw-Hill Education
- **10.** KHATRI, DHANESH KUMAR, Derivatives and Risk Management, PHI Learning Pvt. Ltd.
- 11. Steve L. Allen, Financial Risk Management, Wiley
- 12. Philippa X. Girling, Operational Risk Management, Wiley

Note: Latest edition of text books may be used.

REFLECTIVE AND CASE STUDIES.

- 1. Overview of Altman's Z Score, RAROC, KMV, and Credit Risk Rating by CIBIL
 - o Reflective Study: Analyze a bank's credit risk management practices.
 - o Case Study: "Credit Risk Management in Banking" Deloitte Insights
- 2. Introduction to Value at Risk (VaR): Definition, Calculation, Pros & Cons
 - o Stress Testing and Back Testing: Concepts and Applications
 - Reflective Study: Reflect on the importance of stress testing in market risk management.
 - o Case Study: "Operational Risk Management in Financial Institutions" Risk.net
- 3. Meaning, Types, Sources, and Challenges of Risks to Business
 - o Risk Management Techniques and Emerging Risks in Digitalization
 - Reflective Study: Assess a business incident and potential risk management strategies.
 - Case Study: "Cybersecurity Risks and Their Management in Businesses" <u>Harvard</u> Business Review
- 4. Characteristics, Functions, and Types of Derivatives
 - o Recent Trends in Derivatives and Introduction to Green Derivatives
 - Reflective Study: Evaluate the impact of recent trends on the Indian financial market.
 - o Case Study: "The Growth of the Derivatives Market in India" Economic Times
- 5. Introduction to Futures Market: Types, Features, and Margin Concepts
 - o Introduction to Options: Valuation Models like Binomial and Black-Scholes
 - o Reflective Study: Compare futures and options contracts in trading scenarios.
 - o Case Study: "Regulatory Challenges in the Crypto Derivatives Market" CoinDesk
- 6. Definition, Types, Causes, and ORM Process

- o Building Operational Resilience in Supply Chains
- o Reflective Study: Discuss the significance of ORM in financial institutions.
- Case Study: "Operational Risk Management in Financial Institutions" Risk.net
- 7. Meaning, Sources, and Factors Affecting Credit Risk
 - o Introduction to Credit Risk Management Principles and Process
 - o Reflective Study: Analyze credit risk factors in a specific industry.
 - o Case Study: "Understanding Credit Risk" McKinsey & Company

COURSE OBJECTIVE

On successful completion of the course, the students will be able to understand the basic knowledge of risk, type of risks and tools of risk management. They can understand the role of derivatives as financial instruments to mitigate the risks in Business.

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COURSE OU	TCOME
CO1	Understand various types of risks in business, including their sources,
	classification, and risk management techniques.
CO2	Analyze credit risk management models and their role in assessing
	creditworthiness and managing default risk
CO3	Comprehend market and operational risks, including Value at Risk (VaR) models
	and operational risk management processes.
CO4	Explore the fundamentals of derivatives, including their functions, types, and
	recent trends in the derivatives market.
CO5	Learn about futures, options, and swaps, their pricing models, and emerging
	challenges like crypto derivatives and regulatory concerns.

Pedagogy

The course will employ a blend of lectures, interactive discussions, case studies, simulations, and group projects to enhance understanding. Students will engage in hands-on activities to apply theoretical concepts in real-world scenarios, fostering critical thinking and problem-solving skills.

Skill Development

- Analytical Thinking: Enhancing the ability to assess risk factors and make informed decisions.
- **Quantitative Skills:** Developing proficiency in financial modelling and risk assessment techniques.
- **Communication Skills:** Cultivating effective communication strategies for presenting risk analyses.
- **Technological Proficiency:** Familiarity with risk management software and tools.
- **Ethical Judgment:** Understanding the ethical implications of risk management decisions in business contexts.

Semester.II			
Course Code	24MCO23	Course Title	ADVANCED RESEARCH METHODOLOGY
Course Type	DSC	Total hours	60
Credit	4	No of hours per	4
		week	
Syllabus.			
Module 1	Introduction to Resear Characteristics, Objectives Significance, Process, A Concept of Theory, Empiri Introduction to Ethics in R Issues in Research, Softw level in National and Inter- by researchers in India.	s, Motivation in Researd approaches, Criteria ocism, Deductive and Indesearch, Plagiarism, Linare for Detection of Pla	ch, Types, Methods, f Good Research. luctive Theory. nitations and Ethical agiarism, Plagiarism
Module 2	Research Topic & Research Types of Research Prob Sources of Research Pro Problem, Definition of Pro Literature: Need, Purp Identification. Introductio Importance, Types & Uses Good Research Design, Ty Cons. Qualitative, Quantit Sample Design, Complex Research: Introduction, Me	olems in Social Science oblem, Techniques involutem and Evaluating Pro ose & Note Taking on to Research Design: of Research Design, Fea ypes of Research Design ative and Mixed Researc x Random Sample De	ce, Components & volved in Defining oblem, Review of g, Research Gap Meaning, Need & atures of a – Concept, Pros & ch Designs, Steps in
Module 3 Module 4	Scales of Measurement & Types of Data Measurement Goodness of Measurement Scale. Data Processing: Provalidation - Tabulation Tabulation of Data - Reliability and Validity: Measurement Data: Primary and Second Methods of Data Collection Questionnaire, Questionna	ment Scale, Techniques t Scales, Deciding the Scocessing and Distribution - Editing - Coding - Presentation - Graphic teaning, Types and Need lary Sources - Qualitation, Constructing Question ire v/s Schedules : Introduction to Sam	s of Data Scaling, Scale, Validating the n - Field Work Classification and cal Representation. Sources of ve and Quantitative maire, Standardized
	Population, Sample, Sample, Characteristics of a good so Non-Probability, Determine v/s Census, Introduction to Type I and Type II E Hypotheses: Concepts, Stern P – Value Approach	sample, Types of Sampliing Size of the Sample, So Hypothesis: Meaning, rrors, Level of Signif	ng - Probability and Sample Concepts & Types. icance, Testing of
Module 5	Statistical Tests & Soft	ware's: Univariate and	Multivariate Data
	Analysis, Descriptive vs In	nferential Analysis - Des	scriptive Analysis of

Univariate Data and Bivariate Data, Parametric and Non-Parametric Tests, Correlation Analysis, Multiple regression analysis,

t-Test, Z-Test, F-Test, Chi-Square, ANOVA and Econometrics Model – Concept & Problems. Importance of Report Writing - Types of Reports, Footnotes and Bibliography, Reference Management Software like Zotero/Mendeley, Research Software like SPSS, AMOS, GRATEL, R TOOLS., PYTHON, etc.

In the place of Internal Assessment, Practical Tests shall be conducted through Statistical software packages (SPSS, AMOS) for Research.

Practical Examination will be conducted by the COE.

Suggested Books/Articles/Links for References:

- **1.** Moses, C.A. Survey Methods in Social Investigation.
- 2. Goode & Hatt, Methods in Social Investigation.
- 3. William Emory, Business Research Methods.
- 4. Vemon Colver & H.L. Balsleg, Business Research Methods.
- **5.** Krishnaswamy O.R, Methodology of Research in Social Sciences, Himalya Publishing house.
- **6.** Kothari. C.R, Methodology of Research, Vikas Publishing House.
- 7. K.R. Sharma, Research Methodology, National Publishers, Jaipur.
- 8. Wilkinson & Bhandarkar, Methodology and Techniques of Social Research.
- 9. Cooper D.R and P.S. Schindler, Business Research Methods, Tata McGraw Hill.
- 10. C.S. Raydu, E-Business of E-Commerce, HPH
- 11. Dr. Usha Devi, Business Research Method, HPH
- 12. J.K Sachdeva, Business Research Methodology,
- 13. William Emory, Business Research Methods.
- **14.** Dr. O. R. Krishnaswami, "Business Research Methods", Himalaya Publishing House, 2020, Mumbai.
- 15. P.K. Mozi, Research Methodology, HPH
- 16. Dr. Usha Devi, Business Research Method, HPH

Note: Latest edition of text books may be used.

REFLECTIVE STUDIES AND CASE STUDIES

- Reflective Study: Analyze ethical dilemmas faced in research.
- Case Study: "Plagiarism in Academic Research" Elsevier
- "Understanding Research Design" SAGE Journals
- "The Importance of Reliability in Research" APA
- Discuss the significance of sample size in research.
- Case Study: "Sampling Techniques in Social Research" ResearchGate
- Research Software: SPSS, AMOS, R, Python
- Reflective Study: Explore the impact of statistical software on research outcomes.
- Case Study: "Using SPSS for Data Analysis" IBM, https://scholar.google.co.in/scholar?q=Case+Study:+%22Using+SPSS+for+Data+Analysis%22+-+IBM&hl=en&as_sdt=0&as_vis=1&oi=scholart

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COURSE OBJECTIVE

On successful completion of the course, the students will be able to learn concepts, tools and techniques of the methodology of business research. It also gives an opportunity to do a research / consultancy project in future.

COURSE OUTCOME

CO1	Understand the fundamentals of research, including its characteristics,
	objectives, types, and ethical considerations.
CO2	Develop skills in selecting and defining research topics, identifying
	research gaps, and designing effective research methodologies
CO3	Learn data measurement techniques, processing methods, and the
	importance of reliability and validity in research
CO4	Gain knowledge of sampling methods and hypothesis testing, including
	statistical significance, errors, and sample size determination
CO5	Analyze data using statistical tests and research software, and
	understand the process of report writing and reference management
	tools

Pedagogy

The course will employ experiential learning through real-world research projects, allowing students to engage directly with data collection and analysis. Interactive lectures will be complemented by guest speakers from academia and industry to provide diverse perspectives. Collaborative group work will foster peer learning and critical discussions.

Skill Development

- **Research Design:** Gaining expertise in formulating robust research designs tailored to specific inquiries.
- **Quantitative Literacy:** Enhancing skills in interpreting statistical data and understanding its implications.
- **Literature Review Skills:** Developing the ability to conduct thorough literature reviews and synthesize findings effectively.
- **Presentation Skills:** Improving capabilities in presenting research findings clearly and persuasively to diverse audiences.
- **Project Management:** Learning to manage research projects, including planning, execution, and evaluation phases.

	·	Name of the Program: Name of the Course: DIO		
SEMESTER		tune of the course. Die		
Course Code		24MCO24	Course Title	DIGITAL MARKETING
Course '	Туре	DSC	Total hours	60
Cred	it	4	No of hours per week	4
Syllabus.				
Module 1	Objectiv Marketir Infrastru to Electi Models t	es, Features, Scope, E ag v/s Real Marketing. I cture Stack Business Mod conic Planning – Strategio o Digital Business Model	g: Introduction, Meaning & Benefits and Problems, The Landscape — Past — Today dels & Strategies: Strategic Countries of the Internet Es — E-Business Models—Perof AI, Machine Learning,	Techniques, Digital – Future; Internet Planning – Strategy conomy – Business rformance Metrics –
Module 2	Custome Develop Perspect Channel Manager Marketin Relation Metrics- Content	r Value Online – Produment – Price – Changaives – Payment Options Intermediaries – Distributed and Power – Distributed Communication (IMCs – Sales Promotion Offer Search Engine Optimiza	Product – Products on Interct Benefits – E-Marketing e in Pricing Strategies – Pricing Strategies – Dation Channel Length and Fution Channel Metrics – Production Channel Metrics – Production (SEO) – Contents, Too SWOC Analysis of Digital E-Driven SEO	Enhanced Product Buyer and Seller Distribution— Online Functions — Channel Distribution — Integrated Marketing Public Sonal Selling — IMC Tools & Optimization.
Module 3	Manager Real-Spa Analysis Behavior Strategie Overview Analysis	ment – Monitoring Socia ace Approaches – Marke and Distribution – K ar Online – Segmentations, Online Marketing Res av of Global E-Marketin	ven Strategy – Marketing K I Media – Technology-Ena- sting Databases and Data on nowledge Management Man – Targeting – Differenti- search Tools, Affiliated Management Tools, Affiliated Management Marketing – Country and Items Influences Marketing – Is.	abled Approaches – Warehouses – Data letrics - Consumer ation – Positioning arketing – Concept. Market Opportunity
Module 4	Behavior Media P Marketir Relation Building Models. & Use of Testing.	or Model – Elements of Sterformance Metrics – But ag – Stakeholders – Three ship Management (CRM) Blocks – Ten rules for E-CRM System: Why & of Google Analytics – R	CRM Success – CRM Plat Uses, Website Solution Met Leports. Heat Maps, Funne	a Strategies – Social hips – Relationship arketing – Customer forms, Strategies & thod, Web Analytics I Reports, and A/B
Module 5	Emergin	ng Issues: Online Governa	nce and ICANN – Jurisdicti	ion – Fraud –

Consumer Loyalty of Website-Services – The Quadratic Effect of Flow Role of Technology Readiness in Developing Trust and Loyalty for E-Services in Developing. Access – The Digital Divide Ethical and Legal Issues – Privacy – Digital Property – Online Expression – Cyber Security –Cyber Crime. Email, Facebook, Instagram, LinkedIn and other Social Applications Marketing – Concept. Email Automation, Chatbots, Messenger Marketing, and Personalization in Social Media Campaigns

Suggested Books/Articles/Links for References:

- 1. KAUSHIK, A, Web Analytics 2.0 (1st ed.). Wyley Publishing, Inc.TK 5105.88817 K38i
- 2. KRUG, S, Don't make me think, Revisited (3nd ed.). New Riders Press TK 5105.888 K78
- **3.** HUNT, B. Convert! Designing websites to increase traffic and conversion (1st ed.). Wiley Publishing.TK 5105.888 H85
- **4.** BAILEY. M, Internet Marketing: An Hour a Day (1st ed.). Wiley Publishing. HF 5415.1265 B29
- 5. KERPEN, D. Likeable Social Media (1st ed.). McGraw-Hill HF 5415.1265 K47
- **6.** RYAN, D. & JONES, C. (2012). Understanding Digital Marketing (2nd ed.). Kogan Page Publishers. HF 5415.1265 R93 2012
- **7.** STOKES, R. eMarketing. The essential guide to marketing in a digital world (5th. ed.). Retrieved from http://www.redandyellow.co.za/product/textbook-digital/
- 8. P E-Marketing, Judy Strauss and Raymond Frost, Prentice Hall, 6th Edition, 2013
- **9.** Internet Marketing: Integrating Online and Offline Strategies. M. L. Roberts and Debra Zahay, 3rd edition, Cengage Publishing.

REFLECTIVE STUDIES AND CASE STUDIES

AI and Digital Transformation in Retail: Case Study of Zara's Marketing Strategies

Zara has become one of the most successful fast fashion brands by integrating AI-driven technology to forecast trends and optimize the supply chain. The case delves into how Zara uses machine learning to analyse customer behaviour and implements real-time data analytics for inventory management, leading to effective digital marketing campaigns.

Available at: Harvard Business Publishing

Leveraging Data-Driven Strategy in Digital Marketing: Case of Netflix

Netflix employs an advanced recommendation algorithm and monitors consumer behaviour in realtime. This case explores the role of data warehouses, segmentation, and personalization in online content delivery, creating a seamless customer experience.

Access at: Netflix Case Study - Harvard Business Review

Customer Retention and Engagement: The HubSpot CRM Case

This reflective study involves analysing HubSpot's approach to customer relationship management (CRM) and customer retention through its inbound marketing strategies. The case illustrates how HubSpot uses automation, analytics, and CRM platforms to build long-lasting customer relationships.

Get the case here: HubSpot Case Study

Voice Search Optimization and AI-Driven SEO: A Case Study on Domino's Pizza

Domino's Pizza has been a leader in digital transformation within the food industry. This case discusses how Domino's adopted AI, voice search optimization, and chatbot integration into its

marketing strategy, enhancing its online presence and customer interaction.

Learn more: Domino's AI-Driven Marketing Strategy

Ethical Issues in Digital Marketing: Facebook's Data Privacy Controversy

This case examines the ethical and legal implications surrounding Facebook's data privacy scandal in 2018. Students will reflect on how the digital divide, cybersecurity, and privacy issues impact consumer trust and the role of regulations in ensuring ethical digital marketing practices.

Case available at: Harvard Business Review

COURSE OBJECTIVE

On successful completion of the course, the students will gain industry background knowledge to knowledgeably navigate Digital Marketing topics including Digital advertising, search, social media, and online privacy.

COURSE	COUTCOME
CO1	Understand the fundamentals of digital marketing, including its objectives, scope, benefits, and challenges, as well as the impact of AI and automation.
CO2	Analyze the digital marketing environment, covering online product development, pricing, distribution, promotion strategies, and SEO techniques.
CO3	Explore data-driven marketing strategies, online consumer behaviour, and global e-marketing trends, along with advanced research tools.
CO4	Learn customer acquisition and retention strategies, focusing on social media, CRM platforms, and web analytics tools like Google Analytics
CO5	Examine emerging issues in digital marketing, including online governance, ethical and legal concerns, cybersecurity, and the role of social media applications.

Pedagogy

The course will employ a combination of interactive lectures, case study analysis, and practical digital marketing workshops. Group projects will foster collaboration and critical thinking. Students will also engage in online simulations of digital marketing campaigns to gain hands-on experience. Reflective assignments and peer evaluations will encourage continuous learning and improvement. Webinars and industry expert sessions will provide real-world insights.

Skill Development

- **SEO Optimization:** Acquiring practical skills in search engine optimization and content strategy
- **Digital Campaign Management:** Mastering the creation and execution of social media and email marketing campaigns.
- Analytical Tools Proficiency: Developing expertise in tools like Google Analytics and CRM platforms for data-driven decision-making.
- **Strategic Thinking:** Learning to design and implement comprehensive digital marketing strategies.
- Content Creation: Enhancing creativity and technical skills in producing targeted and engaging online content.

N	Jama of the	Name of the Programs	Master of Commerce RENDS IN ENTREPREN	NEUDSHID
Course	Code	24MCO25	Course Title	EMERGING TRENDS IN ENTREPRENEURSHIP
Course	Type	DSC	Total hours	60
Cred	dit	4	No of hours per week	4
Syllabus.				
Module 1	Entrepre Enterpris Entrepre Pros and Entrepre Entrepre Institutio	neur & Enterprise – Diffe se – Functions of Entre neur for Economic Deve d Cons of being an ente neur – Qualities of neurship Development-	Meaning & Definition rences between Entreprene epreneur — Types of Enlopment - Factors influence repreneur — Differences an Entrepreneur — Typ Need — Problems — Nat policies and programmes.	eurship, Entrepreneur & trepreneurs - Role of eing Entrepreneurship - between Manager and ees of Entrepreneurs. ional and State Level
Module 2	Ventures training; Compon Opportur Entrepre creativity Contemp Entrepre	Entrepreneurship Development and Leadership: Types of start-ups; Social Ventures, and Exponential Startups. Entrepreneurial class theories; Entrepreneurial training; EDP programmes; Characteristics of entrepreneurial leadership, Components of entrepreneurial leadership; International Entrepreneurship-Opportunities and challenges: Economic, Social, and Technological Barriers.; Entrepreneurial challenges; Source of innovative ideas; Entrepreneurship and creativity; Techniques for generating ideas, Impediments to creativity, Contemporary Entrepreneurship – Gig Economy Entrepreneurs, Niche Entrepreneurs, Digital Nomadism, Disruptive Technology Entrepreneurs and New age Entrepreneurs.		
Module 3	New Venture Planning: : Introduction to Venture, Meaning & Definition, Objectives, Characteristics, Types, Stages, Methods to Initiate Ventures; Acquisition- Advantages of acquiring an ongoing venture and examination of key issues; Franchising- how a franchise works, franchising law, evaluating of franchising opportunities; Developing a marketing plan- customer analysis, sales analysis and competition analysis, steps in marketing research; Business planbenefits of drivers, perspectives in business plan preparation, elements of a business plan; Business plan failures, Challenges in Indian Market for Ventures and Franchisees			
Module 4	Investme Capital	Financing Venture Financing stages; Sources of finance; Venture capital; Angel Investment, Crowd Funding; Criteria for evaluating new venture proposals Venture Capital Evaluation Process: Due Diligence, Risk Assessment, and Investment Decision-Making.; Evaluating Venture Capital- process.		
Module 5	Business Private/F Tradema business Initiative	Entity, considerations Public Limited Compar rks and Copyrights – in India; Opportunities and es – Startup India Initiat	vernment Initiatives: L and criteria, requirement ny, Intellectual Property Importance for start-ups, nd challenges for starts ups tive, Seed Fund – ASPIRE e & Tarun) – ATAL Innov	s for formation of a Protection- Patents, legal acts governing in India, Government -SAMRIDDHI Scheme

Issues in Entrepreneurship: Corporate Governance, Sustainability, and Social Responsibility

Suggested Books/Articles/Links for References:

- 1. Vasant Desai: The Dynamics of Entrepreneurship Development and Management, HPH
- 2. Mark. J. Dollinger, Entrepreneurship Strategies and Resources, Pearson Edition.
- 3. Satish Taneja: Entrepreneur Development, HPH.
- **4.** UdaiPareek and T.V. Rao, Developing Entrepreneurship
- 5. S.V.S. Sharma, Developing Entrepreneurship, Issues and Problems, SIET, Hyderabad
- **6.** Srivastava, A Practical Guide to Industrial Entrepreneurs, Sultan Chand.
- **7.** Government of India, Report of the committee on small and medium entrepreneurs.
- **8.** VidyaHattangadi ; Entrepreneurship, HPH.
- 9. N.V.R. Naidu: Management and Entrepreneurship, I.K. International
- 10. Bharusali, Entrepreneur Development,
- 11. K. Venkataramanappa, Entrepreneurial Development, SHB Publications
- 12. Anil Kumar: Small Business and Entrepreneurship, I.K. International
- 13. Rekha & Vibha Entrepreneurial Management, VBH.
- **14.** Entrepreneurship Development and Communication Skills Hardcover 1 January 2012 by R R Chole (Author), P S Kapse (Author), P R Deshmukh (Author).
- **15.** Khanka S S: "Entrepreneurial Development"
- **16.** Dr P T Vijayashree & M Alagammai ; "Entrepreneurial Development and Small Business Management"
- 17. V Desai; "Dynamics of Entrepreneurial Development and Management"
- 18. Desai; "Entrepreneurial Development"
- **19.** Steven Rogers and Roza E Makonnen; "Entrepreneurial Finance, Third Edition: Finance and Business Strategies for the Serious Entrepreneur"
- 20. **Dr. Jayashree Suresh**: *Entrepreneurial Development*, Margham Publications

Note: Latest edition of text books may be used.

- **21. Rajeev Roy**: *Entrepreneurship*, Oxford University Press.
- **22. Dr. Anil Kumar and Dr. S.C. Poornima**: *Entrepreneurship Development*, New Age International.

REFLECTIVE STUDIES AND CASE STUDIES

1. Exercise on Entrepreneurial Leadership:

Reflect on how different types of entrepreneurs (e.g., Gig Economy Entrepreneurs, Digital Nomads) contribute to economic development in today's world. What are the unique challenges these entrepreneurs face in comparison to traditional entrepreneurs? Source: Harvard Business Review - The Gig Economy

2. Case Study on Social Ventures: The Case of Araku Coffee

This case highlights how social entrepreneurship can foster economic development in underdeveloped regions. Araku Coffee is a venture by Indian tribal farmers supported by a non-profit trust, exemplifying entrepreneurial leadership and social responsibility. *Available at: Harvard Business Review*

3. Exercise on New Venture Planning:

Reflect on the critical elements of a business plan and why startups often face failures in their initial stages. Analyze a recent case of an Indian startup that struggled in its first year and the factors contributing to its challenges.

Source: Why Startups Fail

4. Case Study on Franchising: McDonald's in India

This case explores the success and challenges faced by McDonald's when adapting its global franchise model to the Indian market. It examines franchising laws, marketing strategies, and the unique challenges posed by India's business environment.

Read more: Harvard Business Review

5. Exercise on Venture Financing:

Discuss the key considerations for startups seeking venture capital funding in India. Reflect on how angel investors and venture capitalists evaluate risks, particularly in the Indian market context.

Source: Venture Capital in India

COURSE OBJECTIVE

On successful completion of the course, the students will gain in-depth knowledge on venture creation and development of business plan. The students are exposed to successful entrepreneurship stories and encourage them to start their own enterprise.

COURSE OUT	CCOME
CO1	Understand the fundamentals of entrepreneurship, including types, functions, and
	the role of entrepreneurs in economic development, along with recent government
	policies promoting entrepreneurship.
CO2	Learn about entrepreneurship development and leadership, exploring different
	types of start-ups, entrepreneurial leadership, creativity techniques, and
	contemporary trends like the gig economy and disruptive technology.
CO3	Develop skills in new venture planning, covering venture initiation, franchising,
	marketing plans, and the creation and evaluation of business plans.
CO4	Explore venture financing, including stages, sources like venture capital, angel
	investment, crowdfunding, and the evaluation process for new ventures.
CO5	Analyze legal and ethical issues for ventures, focusing on business formation,
	intellectual property protection, corporate governance, and sustainability
	challenges for startups in India.

Pedagogy:

The course will integrate lectures, interactive workshops, and case study analyses to engage students in entrepreneurial concepts. Group projects will simulate startup creation, while online simulations will provide practical exposure to venture planning and financing. Guest lectures from successful entrepreneurs and industry experts will offer real-world insights. Regular feedback and self-reflective assignments will support continuous learning. Online resources and case studies from Harvard Business Review will enhance theoretical understanding.

• Skill Development:

Entrepreneurial Mindset: Cultivating creativity, risk-taking, and opportunity recognition skills.

Business Planning: Gaining proficiency in creating comprehensive business plans and marketing strategies.

Financial Acumen: Learning to evaluate financing options like venture capital, angel investment, and crowdfunding.

Legal Understanding: Understanding business formation, intellectual property, and compliance requirements.

Leadership and Communication: Developing leadership qualities and effective communication skills for managing startups.

	Name o	Name of the Program:	Master of Commerce ETHOS AND LEADERSH	TP
Semester II	1 tunie 0	the course. It (DITH)	ETHOSTINE EETBERST	
Course	Code	24MCO26	Course Title	INDIAN ETHOS AND LEADERSHIP
Course	Type	DSC	Total hours	60
Cree		4	No of hours per week	4
Syllabus.			,	
Module 1	Relevance of Indian political e Heritage i	e, Principles Practiced by Ethos in Managerial Prac environment, Management in Business, Managemen	ndian Ethos- Meaning, Feat y Indian Companies, Requisi ctices, model of management nt Lessons from Kautilya's at, Production and Consumpt Management –Case Studies.	sites, Elements, Role t in the Indian socio- Artha shastra Indian
Module 2	Factors R Indian M Impact of Competito global ch managers Cultural F	esponsible for Poor Wor anagers, Relevance of of Values on Stakeho ors and Society. B: Relev ange- Indian perspective in decision making; secu	thos- Meaning, Levels, Dimerk Ethos. Values: Meaning, Value Based Management olders: Employees, Custo rance of values in management et; values for managers; halar versus spiritual values in ement and Management Educating ethics—Case Studies.	Features, Values for in Global Change, mers, Government, nt: need for values in olistic approach for management, Trans-
Module 3	Leadership: concept and components of leadership. Trait approach in theories of leadership. Personal characteristics that support effective leadership. Leader and values, Moral Leadership, The significance of self-awareness for the role of leader. Significance of communication skills for work life and leadership, Personality Development: Meaning, Determinants, Indian Ethos and Personality Development. Competency and behaviour approaches to leadership, Leadership and organization culture—Case Studies.			
Module 4	Goal setti delegation leadership self-mana Handling potential of groups an	ng, support of employed; solving of conflict site of styles and 360-degree for gement, emotional intelligement and stress. Of work diteams; formation of interesting the support of the su	s for leadership and perform e development and communatuations and negotiation. The eedback. Couching and mentaligence and its significance in Creative leadership: Influer	ication of feedback; lools for analysis of toring. Emotions and in the role of leader. Ince on the creative
Module 5	Consequer Indian por Technique Storming,	nces of Stress, Problem erspective, Stress Ma es, Advantages, Mental I	ypes of Stress at Work, Cause as relating to stress in corpo- nagement Techniques: Me Health and its Importance in eaning, Significance—Case St	orate management – editation- Meaning, Management, Brain

- **1.** R Nandagopal, Ajith Sankar RN: Indian Ethics and Values in Management, Tata Mc Graw Hill
- 2. Bhatta, S.K., Business Ethics & Managerial Values.
- 3. K. Nagarajan; Indian Ethos and Values: For Leadership Excellence
- 4. G. D. Sharma; Management and the Indian Ethos (Paperback) by Rupa & Co, India
- 5. B.K. Nair, K.C.R. Raja, S. Balachandran; Ethics, Indian Ethos and Management
- **6.** G. D. Sharma; Management and the Indian Ethos.
- **7.** Ganjre, Pawar & Laxman; Indian Ethos Modern Management Mantra; by Himalaya Publishing House Pvt. Ltd.
- **8.** S.K. Bhatia; Business Ethics and Global Values (For Management Courses: Focus on Indian Ethos, Ethics in Profession, Corporate Governance, MNCs Values) by REGAL Publications.
- 9. M. K. Joseph, Business Ethos and Values, Anmol Publications Pvt. Limited
- 10. Alok Chakrawal, Pratibha Goyal, Stress Management, Studera Press

Note: Latest edition of text books may be used.

REFLECTIVE STUDIES AND CASE STUDIES

Exercise on Indian Ethos and Western Management:

Reflect on the differences between Indian and Western management approaches. How does Indian Ethos, as drawn from texts like Kautilya's Artha shastra, influence leadership and decision-making compared to Western management models?

Source: Indian Business and Management

Case Study on Work Ethos and Values: Infosys and Ethical Leadership

This case study explores how Infosys, one of India's leading IT firms, upholds value-based management in its global operations. It discusses the challenges and successes of integrating Indian values with global business strategies.

Available at: <u>Harvard Business Review</u>

Exercise on Moral Leadership and Values:

Reflect on how personal characteristics and values contribute to effective leadership in Indian organizations. Compare these with global leadership models and assess the role of self-awareness in driving moral leadership.

Source: Ethical Leadership in India

Case Study on Leadership Development: Tata Group's Leadership Training

This case study highlights the Tata Group's leadership development program, which integrates emotional intelligence, feedback, and mentoring to build strong leaders within the organization. It examines how traditional Indian values are incorporated into modern leadership training.

Read more: Harvard Business Review

Exercise on Stress Management:

Reflect on the importance of stress management techniques such as yoga and meditation in maintaining mental health and productivity in the corporate environment. How does the Indian perspective on stress management differ from Western approaches?

Source: Harvard Meditation Techniques

COURSE OBJECTIVE

On successful completion of the course, the students will be able to learn Indian Ethos and values along with its relevance on Leadership to take managerial decision making in the organization.

COURSE OUTCOME

CO1	Understand the fundamentals of Indian ethos in management, including principles from Indian culture, Kautilya's Artha shastra, and their application in modern business practices.
CO2	Explore work ethos and values, their impact on Indian managers and stakeholders, and the relevance of value-based management in a globalized world.
CO3	Learn leadership concepts and development, focusing on personal traits, moral leadership, communication skills, and the influence of Indian ethos on leadership and personality development.
CO4	Develop leadership skills, including goal setting, conflict resolution, emotional intelligence, and creative leadership, with tools like 360-degree feedback and mentoring.
CO5	Analyze stress management techniques, focusing on causes, consequences, and methods like meditation, yoga, and mental health practices from an Indian perspective

Pedagogy:

The course will employ a blend of lectures, case studies, and reflective discussions to engage students with the core concepts of Indian ethos and leadership. Group activities, real-life case simulations, and guest lectures will encourage application of theoretical knowledge to practical situations. Focus will be placed on experiential learning through personal reflections and debates on management practices. Online resources and Indian management case studies will supplement classroom learning, fostering a deeper understanding of course material.

Skill Development:

- **Ethical Decision Making:** Building the ability to incorporate ethical considerations and values into management decisions.
- **Leadership Skills:** Developing leadership qualities with an emphasis on self-awareness, emotional intelligence, and moral leadership.
- **Stress Management:** Mastering stress management techniques like yoga and meditation for maintaining work-life balance.
- Cultural Awareness: Enhancing understanding of Indian ethos and values to apply in diverse cultural settings.
- **Problem-Solving:** Cultivating the ability to address leadership and ethical challenges with innovative solutions based on Indian and global management principles.

Name of the Program: Master of Commerce Name of the Course: 2.7 ARTIFICIAL INTELLIGENCE IN BUSINESS			
Course Code	24MCO27	Course Title	INDIAN ETHOS AND LEADERSHIP
Course Type	SOFTCORE	Total hours	45
Credit	2	No of hours per week	3
Syllabus.			
Module 1	Artificial Intelligence: Meaning, scope, nature of business problem solving, cognitive science, knowledge acquisition techniques, knowledge sharing and transformation of knowledge		
Module 2	Knowledge Mapping: Inheritable knowledge, machine and robotic knowledge, knowledge mapping system, knowledge V/s skills, re-skills, knowledge creation with the help of AI, forward and backward thinking, value system and mind mapping techniques, human capital analytics.		
Module 3	Modelling of AI : Intelligent system, areas of AI, Psychological modelling, improving efficiency, business model analysis, appreciative intelligence, benchmarking analysis and business model analysis		
Module 4	Intelligent Cycle: Intelligent cycle components, forms of analysis: facts, perception, beliefs, assumptions, projections and synthesis. Intelligent decision-making, intelligent solution to business problems, unlock value of AI in business, avoiding analysis pitfalls and developing analytical fitness through AI, Introduction to Machine Learning and Concepts of Data Science.		
Module 5	Business Intelligence: Me interpretation of big data, analytics, POWER BI capab	business and competitive	e intelligence, business

Suggested Books/Articles/Links for References:

- 1. Anu Singh Lather, Anil S Saini and Sanjay Dhingra: Business Intelligence and Data ware housing: Narosa Publishing House.
- 2. Barr et al Handbook of Artificial Intelligence: Morgan Kaufmann.
- 3. Business Intelligence: Concepts, methods, tools and application by MAIR (Management Association Information Resources) IGI Global Publisher 2015.
- 4. Charniak and McDermott: Introduction to Artificial Intelligence Addison Wesley.
- 5. Craig S. Fleisher and Babette E. Bensoussan: Business and Competitive Analysis, Pearson.
- 6. Elaine Rich and Kevin Knight: Artificial Intelligence, Second edition: McGraw-Hill –Inc.
- 7. Genesereth & Nilsson: Logical Foundation of Artificial Intelligence: Morgan Kaufmann.
- 8. John Boyer et al: Business Intelligence Strategy: A Practical Guide for achieving business intelligence excellence: McGraw Hill.
- 9. John Brooks: Business Adventures: John Murracy Learning Private Information and Business Development.
- 10. Nilsson: Principles of Artificial Intelligence: Morgan Kaufmann.
- 11. Rajiv Sabherwar, et al, Business Intelligence Practice: Practices, Technologies and Management, Willey.

Note: Latest edition of text books may be used.

REFLECTIVE STUDIES AND CASE STUDIES

☐ Reflective Exercise on AI Problem Solving in Business:

Reflect on how Artificial Intelligence can be applied to solve complex business problems. Consider its impact on decision-making processes, knowledge transformation, and efficiency improvement in

business operations.

Source: Artificial Intelligence for Business Decision Making

☐ Case Study on Knowledge Mapping in AI: Google DeepMind's Knowledge Acquisition

This case study examines how Google DeepMind used AI-driven knowledge mapping techniques to revolutionize machine learning and human capital analytics. It highlights the transformation of knowledge and skills using forward and backward thinking in AI systems.

Available at: <u>Harvard Business Review</u>

☐ Reflective Exercise on Modelling AI for Efficiency:

Reflect on the psychological modelling and efficiency improvement aspects of AI. How do businesses leverage AI for creating intelligent systems, benchmarking analysis, and enhancing business models?

Source: <u>Psychological Modelling in AI</u>

☐ Case Study on Intelligent Cycle and AI Decision Making: IBM Watson's Business Intelligence Applications

This case study focuses on how IBM Watson applied the intelligent cycle model to enhance business decision-making. It discusses how AI synthesized facts, perceptions, and projections to offer intelligent solutions to complex business problems.

Available at: Harvard Business Review

☐ Reflective Exercise on Business Intelligence and AI in Decision-Making:

Reflect on the role of Business Intelligence (BI) and AI in interpreting big data. How can AI-powered tools like Power BI enhance competitive intelligence and provide solutions for modern businesses?

Source: AI and Business Intelligence in Big Data

COURSE OBJECTIVE:

in the business world, competition is the main factor, intelligence is prerequisite for understand to meet competition. AI and BI are essential learning and analytical concepts. So that, students can enhance their intelligence and they can take-up career in these fields.

ennance their intelligence and they can take-up career in these fields.		
COURSE OUTCOME		
CO1	Understand the fundamentals of Artificial Intelligence (AI), including its	
	meaning, scope, and application in business problem-solving and cognitive	
	science.	
CO2	Explore knowledge mapping techniques, including AI-driven knowledge	
	creation, human capital analytics, and mind mapping for business value	
CO3	Learn AI modelling and its applications, including intelligent systems,	
	psychological modelling, and business model analysis for improving efficiency.	
CO4	Analyze the intelligent cycle in decision-making, including components like	
	facts, beliefs, and projections, and how AI unlocks value for business problem-	
	solving.	
CO5	Comprehend the role of business intelligence (BI), its importance in decision-	
	making, big data interpretation, and recent trends in business analytics and	
	competitive intelligence	

Pedagogy:

The module will feature **lectures** on AI modelling techniques, combined with **business model analysis** through AI. Students will engage in **interactive group projects** to explore intelligent system development and psychological modelling.

Benchmarking analysis activities will allow students to compare AI applications across industries. **Reflective discussions** will be encouraged to examine AI's role in enhancing business efficiency.

• Skill Development:

- **AI Modelling**: Strengthen the ability to design and implement AI models for business applications.
- Business Efficiency: Develop skills in improving business operations through AI.
- **Appreciative Intelligence**: Build skills in recognizing and developing AI-driven opportunities.
- **Benchmarking Analysis**: Enhance capabilities in evaluating AI-based solutions against industry standards.