## ST FRANCIS DE SALES COLLEGE

Permanently Affiliated to Bangalore University || AICTE Approved Electronic City, Bengaluru - 100
Accredited by NAAC with 'A' Grade || Recognised under section 2(f) \& 12(b) of the UGC Act || An ISO 9001: 2015 Certified Institution A FRANSALIAN INSTITUTE OF HIGHER LEARNING

## STUDENT SATISFACTION SURVEY 2019-20

| No. Of Students Attended | $\mathbf{1 7 3 6}$ |
| :--- | :---: |
| Obtained Score Value - Overall | $\mathbf{3 . 2 4}$ |
| Maximum Score Value | $\mathbf{4}$ |
|  | Score |
| Questions | 3.33 |
| How much of the syllabus was covered in the class? | 3.42 |
| How well did the teachers prepare for the classes? | 3.08 |
| How well were the teachers able to communicate? | 3.29 |
| The teacher's approach to teaching can best be described as | 3.29 |
| Was your performance in assignments discussed with you? |  |


| The institute takes active interest in promoting internship, student exchange, field visit opportunities for |  |
| :--- | :---: |
| students. | 3.22 |
| The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional <br> growth. | 3.25 |
| The institution provides multiple opportunities to learn and grow. | 3.16 |
| Institution provides the facilities to access Text books,Reference books and E- resources through your Library | 3.17 |
| Your mentor does a necessary follow-up with an assigned task to you. | 3.26 |
| The teachers illustrate the concepts through examples and applications. | 3.19 |
| The teachers identify your strengths and encourage you with providing right level of challenges. | 3.01 |
| Teachers are able to identify your weaknesses and help you to overcome them. | 3.08 |
| The institution makes effort to engage students in the monitoring, review and continuous quality <br> improvement of the teaching learning process. | 3.41 |
| The institute/ teachers use student centric methods, such as experiential learning, participative learning and <br> problem solving methodologies for enhancing learning experiences. | 2.99 |
| Teachers encourage you to participate in extracurricular activities. | 3.4 |
| Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make <br> you ready for the world of work. | 3.27 |
| What percentage of teachers use ICT tools while teaching. | 3.58 |
| The overall quality of teaching-learning process in your institute is very good. | 3.27 |



| SI.No. | Questions | Quality | No of Votes | Vote percent (V) |
| :---: | :---: | :---: | :---: | :---: |
|  |  | 4-85 to 100\% | 1141 | 58.94\% |
|  |  | 3-70 to 84\% | 433 | 22.37\% |
| 01 | How much of the syllabus was covered in the class? | 2-55 to 69\% | 247 | 12.76\% |
|  |  | 1-30 to 54\% | 82 | 4.24\% |
|  |  | 0-Below 30\% | 33 | 1.70\% |
|  |  |  |  |  |
|  | Points | 3.33 |  |  |
|  | Percentage | 83.25\% |  |  |



| SI.No. | Questions | Quality | No of Votes | Vote percent (V) |
| :---: | :---: | :---: | :---: | :---: |
| 02 | How well did the teachers prepare for the classes? | 4-Thoroughly | 927 | 53.40\% |
|  |  | 3 - Satisfactorily | 669 | 38.54\% |
|  |  | 2 - Poorly | 85 | 4.90\% |
|  |  | 1-Indifferently | 45 | 2.59\% |
|  |  | $0-$ Won't teach at all | 10 | 0.58\% |
|  |  |  |  |  |
|  | Points | 3.42 |  |  |
|  | Percentage | 85.50\% |  |  |



| SI.No. | Questions | Quality | No of Votes | Vote percent (V) |
| :---: | :---: | :---: | :---: | :---: |
| 03 | How well were the teachers able to communicate? | Always effective | 780 | 44.93\% |
|  |  | Sometimes effective | 450 | 25.92\% |
|  |  | Just satisfactorily | 398 | 22.93\% |
|  |  | Generally ineffective | 74 | 4.26\% |
|  |  | Very poor communication | 34 | 1.96\% |
|  |  |  |  |  |
|  | Points | 3.08 |  |  |
|  | Percentage | 77.00\% |  |  |

How well were the teachers able to communicate?


| SI.No. | Questions | Quality | No of Votes | Vote percent (V) |
| :---: | :---: | :---: | :---: | :---: |
| 04 | The teacher's approach to teaching can best be described as | Excellent | 843 | 48.56\% |
|  |  | Very good | 599 | 34.50\% |
|  |  | Good | 249 | 14.34\% |
|  |  | Fair | 31 | 1.79\% |
|  |  | Poor | 14 | 0.81\% |
|  |  |  |  |  |
|  | Points | 3.29 |  |  |
|  | Percentage | 82.25\% |  |  |

The teacher's approach to teaching can best be described as


| SI.No. | Questions | Quality | No of Votes | Vote percent (V) |
| :---: | :---: | :---: | :---: | :---: |
| 05 | Was your performance in assignments discussed with you? | Every time | 959 | 55.24\% |
|  |  | Usually | 422 | 24.31\% |
|  |  | Occasionally/Sometimes | 265 | 15.26\% |
|  |  | Rarely | 63 | 3.63\% |
|  |  | Never | 27 | 1.56\% |
|  |  |  |  |  |
|  | Points | 3.29 |  |  |
|  | Percentage | 82.25\% |  |  |

Was your performance in assignments discussed with you?


| SI.No. | Questions | Quality | No of Votes | Vote percent (V) |
| :---: | :---: | :---: | :---: | :---: |
| 06 | The institute takes active interest in promoting internship, student exchange, field visit opportunities for students. | Regularly | 788 | 45.39\% |
|  |  | Often | 621 | 35.77\% |
|  |  | Sometimes | 250 | 14.40\% |
|  |  | Rarely | 62 | 3.57\% |
|  |  | Never | 15 | 0.86\% |
|  |  |  |  |  |
|  | Points | 3.22 |  |  |
|  | Percentage | 80.50\% |  |  |

The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.


- Regularly ■ Often ■ Sometimes - Rarely ■ Never

| SI.No. | Questions | Quality | No of Votes | Vote percent (V) |
| :---: | :---: | :---: | :---: | :---: |
| 07 | The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth | Significantly | 774 | 44.59\% |
|  |  | Very well | 687 | 39.57\% |
|  |  | Moderately | 216 | 12.44\% |
|  |  | Marginally | 53 | 3.05\% |
|  |  | Not at all | 6 | 0.35\% |
|  |  |  |  |  |
|  | Points | 3.25 |  |  |
|  | Percentage | 81.25\% |  |  |

The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.


| SI.No. | Questions | Quality | No of Votes | Vote percent (V) |
| :---: | :---: | :---: | :---: | :---: |
| 08 | The institution provides multiple opportunities to learn and grow | Strongly agree | 769 | 44.30\% |
|  |  | Agree | 574 | 33.06\% |
|  |  | Neutral | 315 | 18.15\% |
|  |  | Disagree | 53 | 3.05\% |
|  |  | Strongly disagree | 25 | 1.44\% |
|  |  |  |  |  |
|  | Points | 3.16 |  |  |
|  | Percentage | 79.00\% |  |  |

The institution provides multiple opportunities to learn and grow.


| SI.No. | Questions | Quality | No of Votes | Vote percent (V) |
| :---: | :---: | :---: | :---: | :---: |
| 09 | Institution provides the facilities to access Text books, Reference books and E- resources through your Library | Strongly agree | 784 | 45.16\% |
|  |  | Agree | 589 | 33.93\% |
|  |  | Neutral | 248 | 14.29\% |
|  |  | Disagree | 87 | 5.01\% |
|  |  | Strongly disagree | 28 | 1.61\% |
|  |  |  |  |  |
|  | Points | 3.17 |  |  |
|  | Percentage | 79.25\% |  |  |

Institution provides the facilities to access Text books, Reference books and Eresources through your Library


| SI.No. | Questions | Quality | No of Votes | Vote percent (V) |
| :---: | :---: | :---: | :---: | :---: |
| 10 | Your mentor does a necessary follow-up with an assigned task to you. | Every time | 816 | 47.00\% |
|  |  | Usually | 648 | 37.33\% |
|  |  | Occasionally/Sometimes | 187 | 10.77\% |
|  |  | Rarely | 77 | 4.44\% |
|  |  | I don't have a mentor | 8 | 0.46\% |
|  |  |  |  |  |
|  | Points | 3.26 |  |  |
|  | Percentage | 81.50\% |  |  |

Your mentor does a necessary follow-up with an assigned task to you.


| SI.No. | Questions | Quality | No of Votes | Vote percent (V) |
| :---: | :---: | :---: | :---: | :---: |
| 11 | The teachers illustrate the concepts through examples and applications. | Every time | 754 | 43.43\% |
|  |  | Usually | 653 | 37.62\% |
|  |  | Occasionally/Sometimes | 235 | 13.54\% |
|  |  | Rarely | 78 | 4.49\% |
|  |  | Never | 16 | 0.92\% |
|  |  |  |  |  |
|  | Points | 3.19 |  |  |
|  | Percentage | 79.75\% |  |  |

The teachers illustrate the concepts through examples and applications.


| SI.No. | Questions | Quality | No of Votes | Vote percent (V) |
| :---: | :---: | :---: | :---: | :---: |
| 12 | The teachers identify your strengths and encourage you with providing right level of challenges. | Fully | 708 | 40.78\% |
|  |  | Reasonably | 448 | 25.81\% |
|  |  | Partially | 501 | 28.86\% |
|  |  | Slightly | 44 | 2.53\% |
|  |  | Unable to | 35 | 2.02\% |
|  |  |  |  |  |
|  | Points | 3.01 |  |  |
|  | Percentage | 75.25\% |  |  |

The teachers identify your strengths and encourage you with providing right level of challenges.


- Fully - Reasonably - Partially - Slightly ■ Unable to

| SI.No. | Questions | Quality | No of Votes | Vote percent (V) |
| :---: | :---: | :---: | :---: | :---: |
| 13 | Teachers are able to identify your weaknesses and help you to overcome them. | Every time | 671 | 38.65\% |
|  |  | Usually | 701 | 40.38\% |
|  |  | Occasionally/Sometimes | 212 | 12.21\% |
|  |  | Rarely | 120 | 6.91\% |
|  |  | Never | 32 | 1.84\% |
|  |  |  |  |  |
|  | Points | 3.08 |  |  |
|  | Percentage | 77.00\% |  |  |

Teachers are able to identify your weaknesses and help you to overcome them.


| SI. No. | Questions | Quality | No of Votes | Vote percent (V) |
| :---: | :---: | :---: | :---: | :---: |
| 14 | The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process. | Strongly agree | 996 | 57.37\% |
|  |  | Agree | 531 | 30.59\% |
|  |  | Neutral | 143 | 8.24\% |
|  |  | Disagree | 51 | 2.94\% |
|  |  | Strongly disagree | 15 | 0.86\% |
|  |  |  |  |  |
|  | Points | 3.41 |  |  |
|  | Percentage | 85.25\% |  |  |

The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.


| SI. No. | Questions | Quality | No of Votes | Vote percent (V) |
| :---: | :---: | :---: | :---: | :---: |
| 15 | The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences. | To a great extent | 677 | 39.00\% |
|  |  | Moderate | 566 | 32.60\% |
|  |  | Some what | 332 | 19.12\% |
|  |  | Very little | 116 | 6.68\% |
|  |  | Not at all | 45 | 2.59\% |
|  |  |  |  |  |
|  | Points | 2.99 |  |  |
|  | Percentage | 74.75\% |  |  |

The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning
experiences.


| SI. No. | Questions | Quality | No of Votes | Vote percent (V) |
| :---: | :---: | :---: | :---: | :---: |
| 16 | Teachers encourage you to participate in extracurricular activities. | Strongly agree | 931 | 53.63\% |
|  |  | Agree | 665 | 38.31\% |
|  |  | Neutral | 52 | 3.00\% |
|  |  | Disagree | 64 | 3.69\% |
|  |  | Strongly disagree | 24 | 1.38\% |
|  |  |  |  |  |
|  | Points | 3.4 |  |  |
|  | Percentage | 85.00\% |  |  |

Teachers encourage you to participate in extracurricular activities.


| SI. No. | Questions | Quality | No of Votes | Vote percent (V) |
| :---: | :---: | :---: | :---: | :---: |
| 17 | Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work. | To a great extent | 816 | 47.00\% |
|  |  | Moderate | 727 | 41.88\% |
|  |  | Some what | 65 | 3.74\% |
|  |  | Very little | 92 | 5.30\% |
|  |  | Not at all | 36 | 2.07\% |
|  |  |  |  |  |
|  | Points | 3.27 |  |  |
|  | Percentage | 81.75\% |  |  |

Efforts are made by the institute/ teachers to inculcate soft skills, life skills and
employability skills to make you ready for the world of work.


| SI. No. | Questions | Quality | No of Votes | Vote percent (V) |
| :---: | :---: | :---: | :---: | :---: |
| 18 | What percentage of teachers use ICT tools while teaching. | Above 90\% | 1271 | 73.21\% |
|  |  | 70-89\% | 316 | 18.20\% |
|  |  | 50-69\% | 69 | 3.97\% |
|  |  | 30-49\% | 38 | 2.19\% |
|  |  | Below 29\% | 42 | 2.42\% |
|  |  |  |  |  |
|  | Points | 3.58 |  |  |
|  | Percentage | 89.50\% |  |  |

What percentage of teachers use ICT tools while teaching.


| SI. No. | Questions | Quality | No of Votes | Vote percent (V) |
| :---: | :---: | :---: | :---: | :---: |
| 19 | The overall quality of teaching-learning process in your institute is very good. | Strongly agree | 785 | 45.22\% |
|  |  | Agree | 708 | 40.78\% |
|  |  | Neutral | 183 | 10.54\% |
|  |  | Disagree | 44 | 2.53\% |
|  |  | Strongly disagree | 16 | 0.92\% |
|  |  |  |  |  |
|  | Points | 3.27 |  |  |
|  | Percentage | 81.75\% |  |  |

The overall quality of teaching-learning process in your institute is very good.


| CUMULATIVE POINTS CHART |  |
| :---: | :---: |
| Total Points for Survey | $61.67 / 76$ |
| Total Points Percentage | $81.15 \%$ |
| Average Point | $3.24 / 4$ |

Total Points secured for survey: 61.67/76


## STUDENT SATISFACTION SURVEY FORMS - SCREENSHOTS



## STUDENT SATISFACTION SURVEY FORMS - SCREENSHOTS

(5) St.Francis de Sales Degree Co $\times$ (3) Linways Admin Panel $\times+$
(5) St.Francis de Sales Degree Co $\times$ (3) Linways Admin Panel $\times+$



## STUDENT SATISFACTION SURVEY FORMS - SCREENSHOTS



## STUDENT SATISFACTION SURVEY FORMS - SCREENSHOTS



## VERIFICATION

| Total Number of students who have participated in the survey | 1736 |
| ---: | ---: |
| Verified by | Internal Quality Assurance Cell (IQAC) |
| IQAC COORDINATOR |  |



